

# Exhibit D

SECTION WITHHELD ON THE  
BASIS OF ATTORNEY CLIENT  
OR WORK PRODUCT PRIVILEGE

**To:** Jeffrey Papows, Michael Zisman, Melinda Brown/CAM/Lotus, Sue Balzano/CAM/Lotus  
**cc:**  
**From:** Scott Prather @ NOTES  
**Date:** 06/07/96 04:17:23 PM  
**Subject:** MAPI issues with MSOffice

Everyone,

I just got off the phone with Microsoft. This call was prompted by several customers upset at the fact that they could not use MSOffice with Notes in a way that was acceptable with them. Several of them are also upset that the only way to receive MAPI in Windows NT (prior to 4.0) is buy purchasing the Exchange client and want us to provide a solution. The problems are as follows for us :

1. When a user does File-Send from a MSOffice application it will only call the Exchange/Inbox user interface (no SendMail interface option such as VIM). I was told by Microsoft that they had no current plans to offer vendors to build their own SendMail interface for Office. This means that if a customer wants to use Notes and Office they have to have an interim user interface of Exchange or Inbox.
2. The only way to receive the MAPI dll's is through the Exchange or Inbox client meaning in Windows 95, I have to choose the option to install the Inbox client (which they label Exchange) and in Windows NT, I actually have to go buy the Exchange client and install it.
3. There is an option called Word Mail which is suppose to use MAPI. This call is undocumented and when anything else besides the Exchange or Inbox client is placed behind Word it does not work. This means again that a user has to use the Exchange or Inbox client in conjunction with the Notes client to use MAPI.

Scott