

1 (Recess)

2 THE COURT: What Gibbs testified to shouldn't have
3 been told. So that people don't have heartache about this,
4 it is not the end of the world. People make mistakes, but
5 just make sure in the future testimony is not told to the
6 witnesses.

7 Let's get the jury.

8 I say that generally for the case and also for
9 anybody who --

10 (WHEREUPON, the jury enters the proceedings.)

11 THE COURT: I meant to ask you all before you took
12 the break, and I was thinking about something else, ideally
13 I would like to get us a day or two breathing space, so if
14 you all would talk among yourselves, and if we could sit an
15 extra hour or two, what I would like to do is get us five to
16 ten hours by next Friday. We're setting this Friday but not
17 the following Friday. We have nine days. If we picked up
18 ten hours, that would be the equivalent of about two trial
19 days. If we picked up five hours, it would be the
20 equivalent of -- talk to one another, and this is all about,
21 frankly, at your convenience, that's the most important
22 thing, but if we could get a couple day's of breathing space
23 between now and the week beginning December 12 that would be
24 great.

25 If you all could stay an extra hour or two, just

1 talk and find out if that is possible, and if you would like
2 to do that and, if so, what days you would like to do that.

3 The week of the 12th, which I think it is a fair
4 assumption that we can get the case finished by the 16th,
5 and that week may require a lot more flexibility in terms of
6 your schedule because of closing argument of counsel, and
7 we'll try to get those in, and the most important is when
8 you begin your deliberations we would like to have you stay
9 longer.

10 If you have to stop at 1:30 on those days, fine,
11 but it might extend the trial. If you all could talk to one
12 another and find out in the next nine days if you all could
13 stay an hour or two longer we could pick up -- I just think
14 that will make us more comfortable with a couple days
15 leeway. The week of the 12th it seems to me probably more
16 flexibility is required, if you all can give it, so just let
17 Teresa know.

18 Excuse me, Mr. Schmidtlein.

19 MR. SCHMIDTLEIN: Thank you, Your Honor.

20 BY MR. SCHMIDTLEIN

21 Q. Mr. Bushman, I just want to go back and ask one
22 question about some of the layoffs that you testified about
23 earlier, and you testified about some of the sales layoffs.

24 Do you know whether the total headcount in the business
25 applications division, in other words, the division that was

1 actually doing the development, do you know whether the
2 headcount in that group actually increased after the merger?

3 A. I don't know specifically.

4 Q. I believe you gave some testimony to Mr. Jardine about
5 Borland Office 1.0.

6 Do you recall that?

7 A. Yes.

8 Q. You were asked some questions about Borland Office?

9 A. Yes.

10 Q. Borland Office was the suite product that WordPerfect,
11 Quattro Pro put out prior to the Novell merger with
12 WordPerfect and the Quattro Pro acquisition from Borland,
13 correct?

14 A. Correct.

15 Q. Indeed, one of the reasons for the acquisition was to
16 try to bring these products together so that they could be
17 integrated more effectively, correct?

18 A. Correct.

19 Q. I believe you testified that sort of the initial
20 product reviews of sort of the pre-merger product that was
21 not as tightly integrated weren't so good; is that right?

22 A. That is my recollection.

23 Q. Now, do you recall the product reviews that occurred
24 for the products after the Novell, WordPerfect, QuattroPro
25 acquisitions were complete?

1 A. Yes. Some were favorable and some were not favorable.

2 Q. You recall that the first Perfect Office product that
3 was put out after the merger was Perfect Office 3.0; is that
4 right?

5 A. I believe that is correct.

6 Q. And that product was released, I believe, in December
7 of 1994; is that right?

8 A. I don't recall specifically.

9 Q. It was released obviously before the product that was
10 eventually developed for Windows 95?

11 A. Correct.

12 Q. Perfect Office 3.0 was --

13 THE COURT: I think you're right and the evidence
14 shows that Mr. Frankenberg testified it was Christmas of
15 '94.

16 MR. SCHMIDTLEIN: Right.

17 BY MR. SCHMIDTLEIN

18 Q. And you recall that the reviews for Perfect Office 3.0
19 were fairly favorable, weren't they?

20 A. I don't recall specifically. I think they were getting
21 better all the time.

22 Q. Let me show you what we have marked as PX-297.

23 Now, PX-297, this is a product review for Perfect
24 Office 3.0, right?

25 A. Yes. It looks like that.

1 Q. And this product review I believe was from April 24,
2 1995; is that right?

3 A. Yes.

4 Q. If you look in the upper right-hand corner that is the
5 date?

6 A. Correct.

7 Q. And this is from a company called InfoWorld; is that
8 right?

9 A. Yes.

10 Q. And the jury heard, I believe, that InfoWorld was a
11 very prominent computer publication, wasn't it?

12 A. Yes. It was one of a number of key influential
13 magazines.

14 Q. I think the jury heard Mr. Gates refer to this last
15 week as the key product review for business applications
16 suites like this.

17 Do you agree with that?

18 A. We liked InfoWorld and PC Magazine primarily.

19 Q. And you would agree with me that in April of '95, that
20 InfoWorld gave Perfect Office 3.0 a very, very positive
21 review?

22 A. Well, I have not read this and I don't recall, but the
23 title certainly looks good.

24 Q. And, in fact, if you will turn to the third page of
25 this, and you have seen the format of these types of reviews

1 before, haven't you?

2 A. Yes.

3 Q. And if you look at the report card for the office suite
4 down there --

5 A. Yes.

6 Q. -- and it sort of gives various scores for Perfect
7 Office 3.0, Microsoft Office and Lotus Smart Suite, right?

8 A. Correct.

9 Q. And the very last line there is the final score they
10 gave, right?

11 A. Correct.

12 Q. And Perfect Office 3.0 got the highest score, right?

13 A. Correct.

14 MR. JARDINE: Your Honor, I just want to remind
15 the Court of our objection, that this comes in not for the
16 truth, but --

17 THE COURT: Absolutely. This is not coming in for
18 the truth. It is really for its affect on the market.
19 Bringing it up here blurs the distinction perhaps beyond
20 recognition, but it is not in for the truth.

21 BY MR. SCHMIDTLEIN

22 Q. And you said the other one that you all really were
23 focused on was PC World; is that right?

24 A. PC Magazine.

25 Q. PC Magazine. Are you familiar with PC World?

1 A. Yes.

2 Q. And you recall PC World also very favorably reviewed
3 Perfect Office 3.0?

4 A. I don't recall, but if you have an article I would
5 believe you.

6 Q. Well, I am not asking you to believe me until I show
7 you the article.

8 A. Great.

9 THE COURT: So that you all understanding it, the
10 problem is that the people who wrote the article are not
11 here for cross-examination, so you can't really take it for
12 the truth that these are good products, but obviously the
13 publications had an affect on the market.

14 BY MR. SCHMIDTLEIN

15 Q. Do you have PX-253 in front of you?

16 A. Yes.

17 Q. And looking at this now, do you recognize that this was
18 a product review from PC World in January of 1995 for
19 Perfect Office 3.0?

20 A. Let's see. Yep. January 1995.

21 Q. And you would agree with me that, again, this is a very
22 positive product review for Perfect Office 3.0?

23 A. Well, again, based on the headline it looks good.

24 Q. I don't want to, and I don't think Judge Motz wants me
25 to go through this in any excruciating detail --

1 THE COURT: You have got that right,
2 Mr. Schmidtlein.

3 BY MR. SCHMIDTLEIN

4 Q. Just to be clear, the Perfect Office 3.0 product was
5 the product that was actually assembled and put together and
6 integrated after the merger, correct?

7 A. I believe it was under process, but it was finished
8 under Novell's acquisition, yes.

9 Q. Do you recall that folks worked very hard to get that
10 product out in December of 1994?

11 A. Yes.

12 Q. Now, Mr. Jardine asked you some questions about whether
13 the namespace extensions were discussed, in particular, a
14 product Storm meeting.

15 Do you recall that?

16 A. Yes.

17 Q. Did you attend all product Storm meetings?

18 A. The biweekly meetings I was there except for when I
19 traveled internationally, but I always received the notes
20 that were sent out by the secretary afterwards.

21 Q. Was Mr. Gibb the leader or those meetings or one of the
22 leaders of those meetings?

23 A. Not for the correlation meeting. The correlation
24 meetings were generally run by the product manager. He was
25 a participant in those meetings.

1 Q. Do you understand what critical path means in software
2 development?

3 A. Certainly.

4 Q. Were you ever told or did you ever learn that the
5 shared code development effort was critical path for Perfect
6 Office 95?

7 A. Shared code was important as part of the integration of
8 all of the products, yes.

9 Q. But specifically isn't it true that during these
10 meetings, and particularly in 1995, that the shared code
11 development work was critical path to getting Perfect Office
12 95 out to market?

13 A. In each of these meetings each team lead would give an
14 update on what the critical path elements were that were
15 inhibiting its release schedule. So anything that was
16 critical path was brought up in those meetings, yes.

17 Q. Again, Mr. Gibb would be somebody who would be very
18 knowledgable about which elements were critical path for
19 Perfect Office 95, right?

20 A. For that section of the suite, yes.

21 Q. Now, I think you had some testimony about that there
22 had been damage done to the WordPerfect product even prior
23 to the merger; is that right?

24 A. Correct.

25 Q. And whatever damage that you thought was done, you

1 didn't believe that WordPerfect or Novell couldn't come back
2 and compete effectively against Microsoft, right?

3 A. Well, we hoped. When we were seeing 90 percent of the
4 suite sales especially in Europe going to Microsoft, that is
5 almost unsurmountable. First to market is the first rule of
6 marketing.

7 Q. If you don't have a product to get to market, you can't
8 get to market, right?

9 A. Correct.

10 Q. You can be the best marketer and salesperson in the
11 world, but if you don't have a product you can't sell,
12 right?

13 A. That is correct.

14 Q. I mean, after the Novell merger happened, were you
15 sending your resume out looking to leave the company?

16 A. Yes. I actually was starting to look as well.

17 Q. But you didn't leave the company, did you?

18 A. No.

19 Q. In fact, the whole purpose of the Novell merger, the
20 combination of WordPerfect, Novell, Quattro Pro, one of the
21 real purposes of that was to try to get an integrated
22 product that could in fact compete more effectively in the
23 suites market, correct?

24 A. That was the plan.

25 Q. Now, I think you talked a little bit with Mr. Jardine

1 about some of the localization issues that some of the
2 products faced; is that right?

3 A. Correct.

4 Q. All those localization issues, those were for the
5 international products, right?

6 A. That is correct.

7 Q. When you talked about localization, that does not refer
8 to sort of the flagship English version that was being sold
9 in the United States, right?

10 A. That is correct. It does have an impact, because we
11 can slow down the release of an English product if we
12 determine that the combination of a multi-language release
13 is essential for the market.

14 Q. Did Microsoft historically simultaneously release its
15 foreign language and its -- I think we looked at some
16 documents, Microsoft staggered its foreign release of its
17 Microsoft Office products, right?

18 A. Yes, similar to us. We staggered based on the
19 importance of the market.

20 Q. So it was always, it historically had been and was
21 always during the Novell merger period, it was always the
22 plan to release international version on a staggered
23 schedule after the U.S. release, correct?

24 A. Some. But, as I mentioned in my testimony, the FIG
25 languages, French, Italian, German, Spanish and Dutch were

1 considered simultaneous release languages.

2 Q. I thought the documents we looked at showed that those
3 were going to ship 90 or 120 days after the --

4 A. I don't recall that those languages were post release,
5 but the plan was always, especially for multi-national
6 companies, and those were the countries where those
7 multi-national companies resided, that that was essential
8 for us in maintaining our market share with some of those
9 companies.

10 Q. You gave some testimony, I think, about hard coding; is
11 that right?

12 A. Yes.

13 Q. And your recollection was that the Quattro Pro product
14 was hard coded in a way that made it difficult to deal with
15 some of the localization issues; is that right?

16 A. Yes. QuattroPro had significant issues with that.

17 Q. Who was in charge of dealing with the hard coding,
18 dealing with the hard coding issue for the Quattro Pro
19 product?

20 A. Dorothy Wise was her name.

21 Q. Do you recall specifically when Ms. Wise and her group
22 completed dealing with the hard coding issue?

23 A. I don't recall specifically when it was completed or if
24 it was completed.

25 Q. I show you what we are going to mark as DX-217.

1 This is a Novell incorporated employee self-review form
2 from Ms. Wise. It says date submitted to the manager at the
3 top March 10, 1995, right?

4 A. Yes.

5 Q. You're familiar with these employee self-review forms?

6 A. Yes.

7 Q. If you go down under products on the first page --

8 A. Yes.

9 Q. -- under number five, do you see that?

10 A. Yes.

11 Q. It says made a difficult decision in 2-94 to start a
12 parallel effort to fix all of the problems with the
13 international enablement of Q.P., a move which had been
14 decided against for 1.0, 5.0 and 6.0. This effort lost its
15 two key engineers during the acquisition transition leaving
16 with only one remaining resource for the duration of the 6.0
17 release until 9-94, at which time two new resources were
18 added. Finally, after the 6.0 releases were completed in
19 12-94 -- that would have been for the Perfect Office suite
20 3.0?

21 A. Yes.

22 Q. -- the whole team was reassigned to finish up the work.
23 The core effort was completed on 2-28, '95.

24 Do you see that?

25 A. Yes.

1 Q. Isn't that the hard coding issue that you had been
2 testifying to previously?

3 A. It does not say that. You could extrapolate that, but
4 I can't tell. There were a lot of core issues. Most of
5 them dealt with Perfect Script as well.

6 Q. Look at the next sentence. The core effort was
7 completed on 2-20 of '95. This has been probably the most
8 difficult release to complete as it was a re-architecting of
9 the product and, as such, was very difficult to schedule and
10 get people motivated to work on it. I feel this will
11 position us very well for future releases and am proud to
12 have taken the hit and pain to accomplish this task.

13 Does't that refer to the hard coding issue you were
14 talking about?

15 MR. JARDINE: Your Honor, I object on the ground
16 that he is asking him to interpret somebody else's employee
17 review. He can certainly ask if it refreshes his
18 recollection.

19 THE COURT: Well, I think we know this is his own
20 view of it.

21 Go ahead, if you know.

22 THE WITNESS: Yeah. There were a lot of issues as
23 I mentioned before with Quattro Pro, localization being one
24 of the significant issues. The interface and the
25 architecture being others. Whether this relates

1 specifically to the hard coding I couldn't tell you.

2 BY MR. SCHMIDTLEIN

3 Q. You don't know what she is referring to here?

4 THE COURT: I think he has answered the question.

5 BY MR. SCHMIDTLEIN

6 Q. Again, all of these issues that we're talking about,
7 these all relate to the international product, correct?

8 A. What I'm testifying about, yes.

9 Q. Now, the localization effort and the people who did the
10 localization work were different from the people who would
11 have been dealing with the hard coding issues, correct?

12 A. Yes. Well, the developers have to package it up to
13 hand it over to the localization developers.

14 Q. Right. But, I mean, the localization developers were a
15 separate group who dealt with the translation issues,
16 correct?

17 A. To some degree. There is localization that happens on
18 the product itself, the software, and then there is
19 localization that happens on the documentation, the
20 packaging, et cetera. So there was a localization team that
21 was separate that was under Mary Burnside's organization.
22 They did packaging and that sort of thing. The localization
23 of the product itself still resided in the development
24 group.

25 Q. Now, you talked a little bit about your employment

1 history this morning with Mr. Jardine and you testified that
2 you left Corel. I guess you went through the first merger
3 and then you went through the Corel acquisition, and you
4 left Corel you thought sometime around '97. You were not
5 sure.

6 A. I would have to look at my resume.

7 Q. Where did you go to work after Corel?

8 A. Power Quest.

9 Q. And what was Power Quest?

10 A. Power Quest was a systems management software company,
11 actually right across the street and still resided on the
12 same WordPerfect Novell campus.

13 Q. How long did work at Power Quest?

14 A. I believe it was about three and a half years.

15 Q. And after you went to work at Power Quest, where did
16 you go to work?

17 A. Caldera International.

18 Q. How long did you work at Caldera?

19 A. Caldera was a Linux software company, and I was there
20 until it merged with Santa Cruz Operation. That total
21 employment period was about seven years.

22 Q. And the company that you eventually worked for after
23 that acquisition became known as the SCO Group, right?

24 A. Correct.

25 Q. That is capitals S-C-O, right?

1 A. Yes.

2 Q. If I just refer to that as SCO, you'll know what I'm
3 talking about?

4 A. Right.

5 Q. That is what people often referred to them as, right?

6 A. Yes.

7 Q. Am I correct that you worked for this entity, either
8 the pre-merger entity or the SCO entity from roughly 2001
9 until November of 2007; is that right?

10 A. That is correct.

11 Q. And you said SCO was a software company?

12 A. Yes. Caldera was an international Linux software
13 company.

14 Q. The jury has heard about the Linux operating system
15 during the course of this trial. The Linux operating system
16 was an open source operating system; is that right?

17 A. Correct.

18 Q. And that means that it was sort of available to what
19 they call the open source community for people to make
20 improvements and changes to it and then try to market it,
21 correct?

22 A. Well, they didn't market it. The open source community
23 helps develop it, and then it is marketed by companies like
24 Novell, Caldera, Red Hat and those types of companies.

25 Q. And Linux was a competitor to Microsoft, correct?

1 A. Yes.

2 Q. The Linux operating system competed with Windows,
3 correct?

4 A. That is correct.

5 Q. Now, in 2003 while you were working at SCO, SCO began
6 making claims that people who were using the Linux operating
7 system to compete against Microsoft, people like IBM and
8 Novell, were violating copyrights that SCO claimed it had in
9 technology that was included in Linux; is that right?

10 A. Correct.

11 Q. And before SCO began making these claims, do you recall
12 what SCO's stock was trading at?

13 A. Well, let's see. It was probably in the two dollar
14 time frame.

15 Q. Sorry?

16 A. The two dollar price range.

17 Q. And SCO eventually sued Novell and IBM and others,
18 correct?

19 A. That is correct.

20 Q. And they sued them over alleged infringements in these
21 copyrights that SCO claimed it had to technology in the
22 Linux operating system, correct?

23 A. That is correct.

24 Q. SCO sought billions of dollars in damages in that
25 litigation against IBM and Novell, correct?

1 A. Yes.

2 Q. And after these lawsuits were filed, what happened to
3 SCO's stock price?

4 A. After it was filed? There was some speculation and it
5 rose and fell with the market.

6 Q. It rose a lot, didn't it?

7 A. It rose -- I think the peak was around \$21 a share.

8 Q. And the reason the stock rose was because of
9 litigation, right?

10 A. I don't know if it was specifically about litigation,
11 but there was speculation that SCO had a strong case.

12 Q. You owned stock in SCO, didn't you?

13 A. At the time, yes, I was an employee.

14 Q. And you had stock options as well?

15 A. Correct.

16 Q. At the time SCO filed this litigation against Novell
17 and others, SCO was in pretty bad financial shape, right?

18 A. At the time it was in declining revenues, yes.

19 Q. It was even unclear at the time whether SCO could
20 afford to litigate the case, right?

21 A. I don't know specifically.

22 Q. Do you recall at the time of the litigation that SCO
23 licensed some of this copyrighted technology that it claimed
24 it had to Microsoft?

25 A. I don't know specifically.

1 Q. You never heard that Microsoft paid SCO roughly \$16
2 million for a license to its technology at the time?

3 A. What time frame was this?

4 Q. 2003, during the time frame of the litigation.

5 A. I don't recall that we had a specific license with
6 Microsoft, but I was not in the licensing division.

7 Q. Do you recall that there was public speculation at the
8 time that the reason that Microsoft invested, took this
9 license and paid money was to finance SCO's litigation
10 against Novell and IBM and others?

11 A. Actually most of the conversation that we had
12 internally was that we still had a somewhat acrimonious
13 relationship with Microsoft.

14 Q. You don't remember people speculating that Microsoft
15 all of a sudden decided to end this acrimonious relationship
16 and began investing money in SCO to help SCO litigate to
17 harm Linux?

18 A. I don't recall that, no.

19 MR. SCHMIDTLEIN: I am going to mark this for
20 identification. Don't put this up on the big screen.

21 BY MR. SCHMIDTLEIN

22 Q. I show you what we have marked for identification as
23 PX-591.

24 This is a newspaper article from the Seattle Post
25 Intelligence Reporter dated May 19, 2003. I would like you

1 to read -- the title of the article is Microsoft SCO Reach
2 Deal on Unix. Just take a moment to review that to
3 yourself, if you would.

4 A. Okay.

5 Q. Okay. Does this refresh your recollection that in 2003
6 at around the time that SCO had sued IBM and Novell, that
7 Microsoft entered into a licensing deal with SCO?

8 A. Yes. We had licensing arrangements with a number of
9 different companies.

10 Q. This was the largest licensing deal SCO had, correct?

11 A. I have no idea.

12 Q. Does this also refresh your recollection that there was
13 a great deal of public speculation that the reason Microsoft
14 did this deal with SCO was to invest money to help SCO fight
15 litigation that would harm Linux?

16 MR. JARDINE: Your Honor, I object. That --

17 THE COURT: Sustained.

18 BY MR. SCHMIDTLEIN

19 Q. You never heard that?

20 MR. JARDINE: Same objection.

21 THE COURT: Sustained.

22 One thing this case is not about is public
23 speculation.

24 BY MR. SCHMIDTLEIN

25 Q. You were the director of marketing at the time, right,

1 or you were involved in marketing at SCO at the time?

2 A. Yes. Correct.

3 Q. I take it that you familiarized yourself with the
4 allegations in the lawsuit, because the allegations in the
5 lawsuit would have a substantial impact on your ability to
6 market products for SCO, correct?

7 A. My primary responsibility was to ensure that the
8 products that we had were marketed effectively to our
9 current customers.

10 Q. SCO's legal claims against IBM and Novell threatened to
11 significantly hinder the growth and the distribution of the
12 Linux operating system, correct?

13 A. I think that was speculation in the industry.

14 Q. Prior to the time that Microsoft invested and took this
15 license in SCO, Microsoft didn't have any business dealings
16 with SCO, correct?

17 MR. JARDINE: Your Honor --

18 THE COURT: Sustained.

19 MR. JARDINE: -- this is --

20 THE COURT: Sustained.

21 BY MR. SCHMIDTLEIN

22 Q. Now, in August of 2007 you were still working at SCO?

23 A. Let's see.

24 Q. I believe you testified that you left there in November
25 of 2007.

1 A. I think I actually left September 7th of 2007 to work
2 for Symantic Corporation.

3 Q. And do you remember what happened in August of 2007 to
4 the SCO lawsuit?

5 A. Let's see. I know there was a significant ruling that
6 impacted it, but I don't recall specifically.

7 Q. In August of 2007 a federal judge from this very
8 courthouse, Judge Dale Kimball, granted summary judgment for
9 Novell against SCO, correct?

10 A. I believe that is correct, yes.

11 Q. And Novell had actually asserted counterclaims and was
12 seeking damages on those counterclaims from SCO, correct?

13 MR. JARDINE: Your Honor, I am going to object.

14 THE COURT: Sustained. Sustained.

15 MR. SCHMIDTLEIN: Your Honor, can I be heard?

16 THE COURT: Yes.

17 (WHEREUPON, a bench conference was begun.)

18 MR. SCHMIDTLEIN: This company declared bankruptcy
19 and he lost his job and his stock and everything, and it was
20 all because they lost a lawsuit against Novell.

21 MR. JARDINE: I have no objection to --

22 THE COURT: If you want to ask that, but that is
23 not where we are --

24 MR. JARDINE: I have no objection to that
25 question.

1 THE COURT: If you want to ask that, fine.

2 (WHEREUPON, the bench conference was concluded.)

3 BY MR. SCHMIDTLEIN

4 Q. After the summary judgment ruling in August of 2007,
5 what happened to SCO's stock price?

6 A. I think it went down.

7 Q. It went down to less than a dollar, didn't it?

8 A. I don't recall specifically.

9 Q. And as a result of that ruling in August of 2007, SCO
10 filed for bankruptcy, right?

11 A. That is correct.

12 Q. It filed for bankruptcy in September of 2007, correct?

13 A. Correct.

14 Q. And you left SCO in September of 2007, correct?

15 A. Yes.

16 Q. And you became a creditor in SCO's bankruptcy, didn't
17 you?

18 A. Well, I believe I still held some employee stock
19 options -- stock purchases, not options. I still had
20 employee stock purchases. I actually became a creditor.

21 Q. Have you received any distribution out of the
22 bankruptcy?

23 A. No. I wrote that off long ago and moved on.

24 Q. And you said that you currently work at CertiPort; is
25 that right?

1 A. That is correct.

2 Q. What is CertiPort?

3 A. CertiPort is a global certification company.

4 Q. What does a global certification company do?

5 A. So individuals who would like to be certified on
6 technologies can take examines through our technology and
7 our partners throughout the world.

8 Q. Does CertiPort also sell practice tests?

9 A. That is correct.

10 Q. And they sell practice tests for the certification
11 exams they administer?

12 A. Yes.

13 Q. You give exams to people who want to become specialists
14 in certain types of software; is that right?

15 A. Anybody who wants to demonstrate proficiency in a
16 technology that we offer an examine for, they will take
17 those exams.

18 Q. If you are somebody in the IT field and you wanted to
19 put on your resume you are a specialist in a certain type of
20 software, you might want to take an exam and get certified
21 by CertiPort?

22 A. Actually our primary target market is individuals in K
23 through 12 in education, so students.

24 Q. Are the two largest selling and most popular exams that
25 CertiPort administers for Microsoft products?

1 A. Microsoft is definitely one of those exams as well as
2 Adobe and HP and IntuIt, QuickBooks, oDesk, and a number of
3 them, yes.

4 Q. Microsoft -- strike that.

5 CertiPort does certification exams for Microsoft Office
6 Specialist, right?

7 A. That is correct.

8 Q. Is that the number one selling certification exam that
9 CertiPort offers?

10 A. I am not allowed to say. It is a private company.
11 They don't publish their numbers.

12 THE COURT: Can you rephrase the question to avoid
13 the problem?

14 BY MR. SCHMIDTLEIN

15 Q. Isn't it fair to say that Microsoft Office Specialist
16 is certainly one of the leading products, exam products that
17 you offer?

18 A. It is one of the products that we offer.

19 Q. It is one of the leading products that you offer?

20 A. As a private entity I'm not sure that I can disclose
21 the financials.

22 Q. Let me show you. It is the exclusive exam
23 administrator for that product, Microsoft Office Specialist?

24 A. Actually we are specifically instructed that we can't
25 use the word exclusive for Microsoft.

1 Q. You're listed on the Microsoft web site, aren't you?

2 A. We are one of the gold partners.

3 Q. Let me show you what we have marked as PX-587.

4 Do you recognize this document?

5 A. Yes.

6 Q. This is a --

7 A. This is actually a printout from a Web site it looks
8 like.

9 Q. This is a printout from Microsoft's web site, right?

10 A. Yes.

11 Q. And this is part of Microsoft's Web site that deals
12 with certification exams, right?

13 A. Yes.

14 MR. SCHMIDTLEIN: Your Honor, at this time I would
15 move for the admission of PX-587.

16 MR. JARDINE: No objection, Your Honor.

17 THE COURT: It is admitted.

18 (Plaintiff's Exhibit PX-587
19 was received into evidence.)

20 BY MR. SCHMIDTLEIN

21 Q. And if we can go down to the bottom of that page, the
22 first page there. Okay. Yeah.

23 This Microsoft Office Specialist and Microsoft
24 Technology Associate certifications, those are two of the
25 certification exams that CertiPort offers, right?

1 A. That is correct.

2 Q. It talks about and describes what those exams are and
3 what the certifications are, and then at the Microsoft Web
4 site it directs people to register at CertiPort to take
5 those exams, right?

6 A. That is correct.

7 Q. And if you click on that register at CertiPort, that
8 button I guess there, that takes you to the CertiPort Web
9 site, right?

10 A. Yes.

11 Q. And Microsoft has partnered with CertiPort on offering
12 exams going back to 1999, I believe; is that right?

13 A. '97 actually.

14 Q. 1997. Thank you.

15 And Microsoft is certainly one of the premiere partners
16 that CertiPort has; isn't that right?

17 A. It is hard to work in the technology field without
18 having some interaction with Microsoft.

19 MR. SCHMIDTLEIN: We'll mark this PX-585.

20 BY MR. SCHMIDTLEIN

21 Q. Do you recognize PX-585?

22 A. Yes.

23 Q. This is the web page for CertiPort, correct?

24 A. Our home page, yes.

25 MR. SCHMIDTLEIN: At this time, Your Honor, we

1 would move into evidence PX-585.

2 MR. JARDINE: No objection, Your Honor.

3 THE COURT: It is admitted.

4 (Plaintiff's Exhibit PX-585
5 was received into evidence.)

6 Q. I believe you testified that this is the CertiPort home
7 page; is that right?

8 A. Yes.

9 Q. And down at the bottom there are a number of the
10 products or the partners that CertiPort has?

11 A. That is correct.

12 Q. And the first two listed on the left there are Office
13 Specialist and Microsoft Technology Associate; is that
14 right?

15 A. That is correct.

16 Q. Am I correct that in light of the fact that -- you say
17 that CertiPort is a privately held company?

18 A. Yes.

19 Q. Do you own stock in that company?

20 A. No.

21 Q. Am I correct that you're going to take the position
22 that you won't answer specific questions about those
23 products and the revenues of those products generated for
24 CertiPort because you're a private company?

25 A. Well, I am under specific instructions that we don't

1 distribute our financials outside of the boardrooms.

2 MR. SCHMIDTLEIN: No further questions then, Your
3 Honor.

4 REDIRECT EXAMINATION

5 BY MR. JARDINE

6 Q. Mr. Bushman, just so the jury is clear, are you
7 appearing here by virtue of having received a subpoena?

8 A. Yes.

9 Q. And that means you're compelled to come and give
10 testimony?

11 A. That is correct.

12 Q. You have not come here voluntarily?

13 A. No.

14 Q. A series of questions were asked to you about your
15 association with SCO and your current employment at
16 CertiPort. Has the testimony that you have given in this
17 courtroom today been truthful to the fullest extent of your
18 knowledge?

19 A. Absolutely.

20 Q. Have any of the things which Mr. Schmidtlein identified
21 influenced in any way the truthfulness of your testimony?

22 A. No. In fact, my deposition was given while I worked at
23 Symantic Corporation which had no vested interest in it as
24 well.

25 Q. If we could just turn to Exhibit 217. Do you have

1 that? That is the Dorothy Wise employee self-review.

2 Can you find that?

3 A. Yes.

4 Q. Can you read it on the screen if we blow it up?

5 A. Sure.

6 Q. I just want to ask you one other question, and maybe
7 you can read it off the monitor in front of you.

8 Have you got it?

9 A. I have got that.

10 Q. Great. Turn to page 3. Again, I know this is not your
11 document. In the very last paragraph, if we could highlight
12 that, Mr. Wise writes, I underestimated the time it would
13 take to complete international 6.0 causing -- would that be
14 WordPerfect 6.0?

15 A. That would be -- well, all the products were called 6.0
16 in preparation for the release of -- so it would be Quattro
17 Pro 6.0.

18 Q. -- causing larger expenditures on localization than we
19 should have had. Even though the goal is to minimize this
20 by the changes we are making, the poor scheduling has
21 resulted in cost overruns and late shipment of both QP and
22 Perfect Office. This also caused a later start on the
23 Windows 95 project, potentially impacting our ability to
24 ship Typhoon/Storm in Q4, fiscal year '95.

25 Does that comfort with your memory of the things that

1 Quattro Pro was dealing with?

2 A. That was the majority of the issue.

3 Q. Now, Mr. Schmidtlein asked you some questions about
4 critical path and shared code being critical path.

5 Do you remember that?

6 A. Yes.

7 Q. Would the development of Quattro Pro so that it was
8 ready to be released with Perfect Office also be critical
9 path as you understand that term?

10 A. Absolutely.

11 Q. And so we are clear, I asked you about December of
12 1995. To your knowledge from having visited the Quattro Pro
13 campus, was Quattro Pro ready in December of 1995 to be
14 included in Novell's Perfect Office product for Windows 95?

15 A. Not to my recollection.

16 Q. It obviously was ready by May of 1996 when it shipped
17 with Corel. Do you recall when after December and May of
18 1996 it was ready?

19 A. I don't remember the specific month, no.

20 Q. Was it closer to May than December, if you recall?

21 MR. SCHMIDTLEIN: Objection, Your Honor. He just
22 said that he couldn't remember the specific month.

23 THE COURT: If you know, you know. If you don't,
24 you don't.

25 THE WITNESS: I just recall it was still the

1 primary issue holding up the release.

2 MR. JARDINE: I have no other questions, Your
3 Honor.

4 THE COURT: Thank you.

5 Could you excuse us just two minutes. I have one
6 question I have to ask for legal purposes. It will take
7 less than two minutes.

8 MR. SCHMIDTLEIN: Your Honor --

9 THE COURT: Excuse me. Do you have something
10 else?

11 MR. SCHMIDTLEIN: I have one question.

12 THE COURT: Go ahead.

13 Excuse me.

14 RE-CROSS-EXAMINATION

15 BY MR. SCHMIDTLEIN

16 Q. Just one question here.

17 217 that Mr. Jardine just showed you, Plaintiff's 217,
18 can you put that back up? Go to the third page.

19 That last paragraph there that Mr. Jardine asked you
20 about, and there is a reference there in the last sentence
21 to Q4 FY '95, right?

22 A. Yes.

23 Q. That is quarter four, fiscal year 1995, right?

24 A. Is that '95 or -- I can't see. There is something on
25 my screen.

1 THE COURT: It does, yes.

2 THE WITNESS: '95, yes. Correct.

3 BY MR. SCHMIDTLEIN

4 Q. And the Q4 FY '95 relates to Novell's fiscal year,
5 correct?

6 A. I believe so.

7 Q. The fourth quarter for 1995 in the way Novell kept its
8 fiscal year referred to October, September and October of
9 1995, correct?

10 A. That would be correct.

11 THE COURT: Thank you. If you all could excuse
12 me. It will probably take about a minute.

13 (WHEREUPON, the jury leaves the proceedings.)

14 THE COURT: I have what I think are two questions,
15 but being a lawyer it could probably be more.

16 Did I hear you correctly that there were biweekly
17 meetings held concerning what I will call the development of
18 Perfect Office for Windows 95? How would you describe it?

19 THE WITNESS: There were biweekly meetings that
20 were held that involved all departments that had an impact
21 on the release of the product.

22 THE COURT: And did I hear you say that there were
23 notes of those meetings that you received copies of?

24 THE WITNESS: Yes.

25 THE COURT: That's all.

1 Thank you very much.

2 Get the jury.

3 MR. SCHMIDTLEIN: My team is telling me that I
4 misspoke on the last question and I said October, September,
5 October of 1995 instead of August, September, October.

6 THE COURT: Whatever the fiscal year fiscal is --

7 THE WITNESS: It would be August, September,
8 October.

9 THE COURT: I will tell the jury that.

10 MR. SCHMIDTLEIN: Thank you.

11 MR. JARDINE: Can we take a minute and reshuffle
12 the desk? Someone else is going to do the next examination.

13 THE COURT: We'll take a short break.

14 MR. TULCHIN: Thank you, Your Honor. We just need
15 to find our witness. He is right outside.

16 THE COURT: Tell the jury we are going to be five
17 minutes.

18 (Recess)

19 THE COURT: The jury can stay until 2:00 every
20 day. Is that okay with everybody today?

21 Welcome back. I'm sorry that you have been
22 absent.

23 THE CLERK: Thursday Marjorie has something that
24 she has rescheduled --

25 THE COURT: Thursday may be an exception, but

1 certainly today and tomorrow and Wednesday. Friday they can
2 stay until close of business.

3 THE CLERK: I think we can stay later on Friday.

4 THE COURT: As Mr. Tulchin, I would like to have
5 some breathing space and then there might be some rebuttal.
6 We really have to get it done by the 16th because juror
7 number six has recital problems.

8 THE CLERK: Juror number six is a guitar teacher
9 and she has major recitals the week of the 19th.

10 THE COURT: And my secretary will kill me.

11 MR. JARDINE: We wouldn't that to happen.

12 THE COURT: Some of you might and some of you
13 might not.

14 (WHEREUPON, the jury enters the proceedings.)

15 THE COURT: Thank you all very much for the
16 feedback and we had some shuffling of papers, and we'll stay
17 until 2:00 today and tomorrow and Wednesday, and probably
18 not on Thursday, and stay as long as we can on Friday, but
19 we'll see. That is adjustable too.

20 Our next witness.

21 MS. NELLES: Thank you, Your Honor.

22 Microsoft calls Brad Struss.

23 THE COURT: I was informed Ms. Nelles was
24 preparing a witness and not enjoying Thanksgiving.

25 MS. NELLES: Both.

1 BRADFORD JON STRUSS

2 Having been duly sworn, was examined

3 and testified as follows:

4 THE WITNESS: Bradford Jon Struss,
5 B-r-a-d-f-o-r-d, J-o-n, S-t-r-u-s-s.

6 THE COURT: I can't believe you have such a long
7 name. We know you only from your e-mail abbreviation.

8 DIRECT EXAMINATION

9 BY MR. JARDINE

10 Q. Good morning, Mr. Struss.

11 A. Good morning.

12 Q. Did you travel to be with us here today?

13 A. Yes, I did.

14 Q. Where did you come from?

15 A. I came from Seattle, Washington.

16 Q. Do you live in Seattle?

17 A. I do live in Seattle.

18 Q. Do you work for Microsoft?

19 A. I do not work for Microsoft.

20 Q. Where do you work?

21 A. I work for Empower Northwest. Empower is a nonprofit.

22 We work with other nonprofits in the community to help them

23 use technology to better serve their communities. I am kind

24 of a geek at heart, so it is a great way to use my

25 technology skills to work in the community.

1 Q. Did you at some point work for Microsoft?

2 A. Yes, I did.

3 Q. When did you work for Microsoft?

4 A. I worked for Microsoft from 1991 until 1999.

5 Q. Did you join Microsoft right after graduating from
6 college?

7 A. I did. It was my first job out of college.

8 Q. What did you study in college?

9 A. I studied computer science and math.

10 Q. Where was that?

11 A. At the University of Puget Sound in Tacoma.

12 Q. Was your job with Microsoft your first technically
13 oriented job?

14 A. It was not. I had several jobs in college working as a
15 warehouse worker and software developer, developing a game for
16 children's diabetes and doing an internship at Microsoft.

17 Q. Did you work for a particular group or division of
18 Microsoft when you joined in 1991?

19 A. When I joined I started working for the developer
20 relations group at Microsoft.

21 Q. Is that sometimes referred to as the DRG?

22 A. Yes, it is.

23 Q. Can you describe to the jury the role of the developer
24 relations group at Microsoft?

25 A. Yes. The role of the developers relations group was to

1 work with third party software developers early on in our
2 product release group before we were releasing a version of
3 the operating system, and really get them on board and get
4 them involved early so that they could ship applications
5 that supported our operating system.

6 Q. When you started in the developer relations group did
7 you hold a particular position?

8 A. When I started I was a technical evangelist.

9 Q. Briefly what is a technical evangelist?

10 A. A technical evangelist is a term used at a lot of
11 technology companies for somebody who is speaking about a
12 company's technology and explaining that to other technical
13 people or other organizations to get them excited about that
14 company's technology. It is a fairly common title among
15 technology companies.

16 Q. Did your role in DRG change after 1991 at any point?

17 A. Yes. Throughout the five years I was in developer
18 relations I took on additional management responsibilities.
19 I first become a manager in developer relations and then
20 became a group manager in developer relations.

21 Q. What groups did you manage?

22 A. I started off managing the Windows 95 evangelism group,
23 and then by the time I left I was also managing teams that
24 were related to multimedia evangelism and Internet
25 evangelism.

1 Q. If I refer to you or your time then as the manager of
2 Windows 95, will you and I understand each other?

3 A. Yes, we will.

4 Q. Okay. Hopefully the jury will too.

5 Do you recall when you became the manager of the
6 Windows 95 group?

7 A. I believe it was sometime in late 1992 or the first
8 half of 1993.

9 Q. For how long did you hold that position?

10 A. I held it through the release of Windows 95.

11 Q. Did you change positions after the release of Windows
12 95?

13 A. After the release of Windows 95 I gained additional
14 responsibility and additional people on my team focused on
15 other areas, but I still was focused on working with that
16 same set of ISVs.

17 Q. Did you stay in DRG the entirety of your time at
18 Microsoft?

19 A. I did not. I left developer relations in 1995.
20 Sorry, 1996.

21 Q. What did you do after that?

22 A. I went to a group called Sidewalk dot com. It was an
23 online arts and entertainment Web site that we did in
24 different cities across the country.

25 Q. When did you again leave Microsoft?

1 A. I left Microsoft in 1999.

2 Q. What did you do when you left Microsoft?

3 A. I did several different things. I went back -- I
4 always wanted to get my master's degree in computer science.
5 I went back and got my master's degree in computer science
6 at the University of Washington. I worked for several
7 different start-ups, and then I found my way to Empower
8 Northwest.

9 Q. This morning what I want to do is focus primarily on
10 your time as the manager of developer relations for the
11 Windows 95 team.

12 Can you describe for the jury briefly what your job
13 responsibilities were in that position?

14 A. As managing the Windows 95 developer relations team, my
15 job was to get as many software developers -- major software
16 developers on board with Windows 95 and shipping shortly
17 after Windows 95 as possible.

18 THE COURT: Excuse me.

19 I just remembered, I promised -- this is
20 absolutely apropos of nothing, but in the last series of
21 questions Mr. Schmidtlein had said --

22 MR. SCHMIDTLEIN: Fiscal year 95.

23 THE COURT: I think that the last quarter of the
24 year of Novell is August, September and October, and I think
25 he said September, October and November. Whatever he said,

1 it is August, September and October.

2 Mr. Struss, I apologize.

3 THE WITNESS: That is okay.

4 THE COURT: I looked down and saw Mr. Schmidtlein
5 and I realized I forgot to tell you.

6 BY MS. NELLES

7 Q. When you and I talk about years this morning, are we
8 talking about calendar years?

9 A. We're talking about calendar years, yes.

10 Q. If we slip into fiscal years for any reason, will you
11 alert me?

12 A. Yes, I will.

13 Q. Okay.

14 A. I don't think I --

15 Q. Me neither.

16 How big was your team, the developer relations group
17 for Windows 95?

18 A. The Windows 95 developer relations team was about seven
19 people. I would say six to eight, and it probably varied
20 during the time I managed that team.

21 Q. And, again, with respect to your particular
22 responsibility, did your job responsibilities change from
23 the time that you became the manager of the Windows 95 team
24 until the time that Windows 95 was actually released in
25 August of 1995?

1 A. No. It was always focused on getting leading
2 developers shipping on Windows 95.

3 Q. Did DRG have a goal with respect to software vendors or
4 ISVs -- do you know the term ISVs?

5 A. Yes, I do.

6 Q. -- with respect to ISVs during Microsoft's development
7 of Windows 95?

8 A. Yes. Our goal was to get leading software developers
9 shipping great Windows 95 applications shortly after Windows
10 95 shipped.

11 Q. What, if anything, did DRG do to encourage key ISVs to
12 write great applications for Windows 95?

13 A. We provided a whole set of technical and marketing
14 incentives through a program we developed called the First
15 Wave Program.

16 Q. Can you describe the First Wave Program a little for
17 the jury?

18 A. Yes. So the First Wave Program was designed to
19 give developers with leading software companies a focus, so
20 we basically compiled a set of technical benefits for
21 developers, as well as a set of marketing incentives to
22 really get them on board with building Windows 95
23 applications and shipping it within 90 days of the Windows
24 95 ship date.

25 Q. We will come back to some of those technical and

1 marketing incentives.

2 But, first, when was the First Wave Program put in
3 place, do you recall?

4 A. We started in early '94, the first half of 1994.

5 Q. What was the purpose of the First Wave Program as
6 opposed to DRG generally?

7 A. I mean, the purpose of the First Wave Program, as I
8 mentioned, was to really give a focus to the effort. We
9 always worked with software developers early in getting
10 their support for the operating system, but in the Windows
11 95 case it was such a critical release for Microsoft that
12 for its future importance -- we knew we wanted to have the
13 leading software developers there, so we really devised a
14 program to really work with them in a very structured way to
15 get them to release applications for Windows 95.

16 Q. You mentioned a few minutes ago that one of the goals
17 was to get applications to ship within a short period after
18 the release of Windows 95.

19 A. Yes.

20 Q. Why was that?

21 A. Microsoft knew that while they could produce a great
22 operating system, if users didn't have the applications that
23 they wanted and needed they would be less likely to upgrade
24 or move to that version of the operating system. We just
25 knew that we had to have some of those key third party

1 software products out there so that we could be successful
2 with the operating system.

3 Q. Separate from the benefits that Microsoft received,
4 were there any benefits to the ISVs themselves from
5 membership in the First Wave Program?

6 A. Yes. I had mentioned that he put together a package of
7 technical incentives and marketing incentives. So on the
8 technical side it was early access to software development
9 kits, it was small conferences and seminars at Microsoft's
10 campus. We had a porting lab on our campus, basically a
11 private off network area where people would come in and work
12 with software developers in the developer relations group to
13 help them move their applications of Windows 95 and get
14 questions answered quickly.

15 Then there was a whole set of marketing incentives that
16 we worked with the marketing team on for getting the Windows
17 95 logo and participation in trade shows, and a variety of
18 other marketing incentives.

19 Q. Did First Wave ISVs have a finite point of contact at
20 DRG?

21 A. Yes. Each First Wave ISV had a primary point of
22 contact.

23 Q. Was WordPerfect part of the First Wave Program for
24 Windows 95?

25 A. Yes, they were.

1 Q. Did WordPerfect have a primary or dedicated point of
2 contact in DRG?

3 A. Yes. I was their primarily point of contact.

4 Q. Were you the main point of contact for any other ISV?

5 A. For a period of time I was also the main point of
6 contact for Lotus, but most of the other ISVs were supported
7 by my team.

8 Q. Did you have a counterpart, a designated or primary
9 contact person at WordPerfect Corporation?

10 A. Yes, I did.

11 Q. Who was that?

12 A. That was Tom Creighton.

13 Q. What was Mr. Creighton's role at WordPerfect?

14 A. Creighton led the shared code group at WordPerfect.

15 Q. Did you have contact with anyone at WordPerfect other
16 than Mr. Creighton?

17 A. At various times I did. I spoke to Dave Moon who was
18 their vice president of product development, I believe, and
19 then various other engineers and senior managers within
20 their organization.

21 Q. Why did DRG invite WordPerfect to be part of the First
22 Wave Program?

23 A. WordPerfect was a major software application, that we
24 felt it was critical to have their support for Windows 95
25 and for Windows 95 to be successful.

1 Q. This was true even though WordPerfect had office
2 productivity applications that competed with Microsoft's
3 office productivity applications?

4 A. It was. I mean, within the developer relations group,
5 the fact that they might have applications that competed
6 with our application division didn't matter to us. In fact,
7 we worked extra hard with those developers that competed
8 with us in other areas to help them and make sure that they
9 knew that we were there to work with them. It was very
10 important to us.

11 Q. After Novell purchased WordPerfect Corporation in June
12 of 1994, did WordPerfect continue to be part of the First
13 Wave Program?

14 A. Yes, they did.

15 Q. Did your primary contact change after Novell purchased
16 WordPerfect?

17 A. No, it did not.

18 Q. If you will indulge me, and if the jury will indulge
19 me, I would like to step back and just take a little bit
20 more time talking about the benefits of the First Wave
21 Program.

22 At what point in time in the development process for
23 Windows 95 did DRG provide information about Windows 95 to
24 First Wave ISVs?

25 A. We worked hard to provide that information as early as

1 possible to them.

2 Q. You mentioned SDKs. What is an SDK?

3 A. Yes. Software development kits are the necessary tools
4 for developers to build products for an operating system, so
5 we would provide early versions of the software development
6 kits to members of the First Wave Program. Whenever there
7 was a stable new release or build, we would provide a
8 version of that to the members of the First Wave Program.

9 Q. When you are referring to build, are you referring to
10 what we sometimes have called in this room beta?

11 A. Yes. A build or beta release would be the same thing,
12 yes.

13 Q. Beta release.

14 When in the development process for Windows 95 was a
15 beta release made available to First Wave ISVs?

16 A. I believe the first release was in 1994, which would
17 have been around the first time there was a solid, stable
18 version of that.

19 Q. Was there any point in time in the development of the
20 beta that the beta was provided to First Wave ISVs?

21 A. Could you repeat the question?

22 Q. I am going to try.

23 Was there a point in time at which the beta was
24 considered ready to be given to a First Wave ISV?

25 A. Yes. The windows product, the Windows 95 product team

1 had a series of what they called milestone releases, which
2 meant there was a certain amount of functionality and it was
3 stable and they had what is called a milestone release, and
4 at each of those milestone releases is when we provided
5 access to the First Wave ISVs. The DRG would get access to
6 those First Wave ISVs.

7 Q. Why did DRG provide ISVs with prerelease or beta
8 versions of Windows 95?

9 A. A prerelease version of our operating system is
10 required for them to be able to build products on top of
11 Windows 95, to be able to test those products and understand
12 fully the functionality that is there.

13 Q. What, if anything, did an ISV in the First Wave program
14 have to do to get a prerelease beta version of Windows 95?

15 A. They needed to be a member of the First Wave Program,
16 and they also needed to sign a nondisclosure agreement with
17 Microsoft.

18 Q. How physically did a First Wave ISV receive the beta?

19 A. Yeah. Early on the developer relations group actually
20 had a CD burner down the hall, that when there was a new
21 release we had people on staff that actually burn the CD and
22 mail them out to the First Wave Program participants.

23 Q. And so the DRG, the group itself provided the physical
24 beta release; is that right?

25 A. Yes, during the really phases of the Windows 95 beta.

1 Q. For First Wave ISVs?

2 A. For First Wave ISVs, yes.

3 Q. What, if anything, did DRG tell ISVs about whether
4 features in a beta version of Windows 95 would be available
5 in the final release product?

6 A. We never made promises about what would be in a version
7 of the operating system. For those people who have been in
8 the technology industry, there is a good solid understanding
9 that a beta release of a product may or may not be
10 everything that is in that final release. It is really
11 trying to meet the quality standards and the ship dates
12 desired, impacts what is in a final release versus what is
13 in a beta release.

14 Q. During this 1994 to 1995 development period, other than
15 the betas and the SDKs, did DRG provide other sorts of
16 technical information to First Wave ISVs about Windows 95?

17 A. We did. We did a series of small conferences or
18 seminars on Microsoft's campus to educate developers about
19 the technical features of Windows 95. We would have phone
20 calls or e-mails and meetings with developers in the Windows
21 95 First Wave Program to educate them about changes in ship
22 dates, functionality, as well as just to check in with them
23 to make sure that things were going well with their
24 development, and if there were any roadblocks we could help
25 them with those.

1 Q. During this 1994 to 1995 development period, when in
2 the development process were these developer conferences
3 held?

4 A. I believe the first conference would have been in the
5 second half of 1993, and then there was a series of
6 conferences growing larger up through the shipment of
7 Windows 95.

8 Q. They continued through the ship of Windows 95?

9 A. They did.

10 Q. Were developers of WordPerfect invited to those
11 conferences?

12 A. Yes, they were.

13 Q. Do you recall if they ever attended?

14 A. They did attend.

15 Q. Do you know who?

16 A. I know Tom Creighton was a frequent attendee at events.
17 I know Dave Moon attended would we call the system design
18 review.

19 Q. Again, during this 1994 through 1995 development period
20 for First Wave ISVs, was any one-on-one help available to
21 First Wave ISVs with technical questions about the product?

22 A. Yes, there was. So we were part of the systems
23 division, so the same group that the Windows 95 team was
24 part of, so we had direct communications with the Windows 95
25 team, and if developers had issues or questions we could

1 help get those resolved.

2 We also had software engineers within developer
3 relations who would help resolve issues. We also had the
4 porting lab, which I mentioned before.

5 Q. Are you familiar with a service that was provided by
6 Microsoft called Premiere Support?

7 A. Yes, I am.

8 Q. What was Premiere Support during this time period?

9 A. Premiere Support is a paid product support option that
10 corporations, ISVs and even individuals could use to get
11 support, technical support on Microsoft's products.

12 Q. Can you describe the difference between DRG and
13 Premiere Support?

14 A. I can. So DRG was really focused on providing early
15 strategic technical direction to software developers to help
16 inform them early about where we were going with our
17 operating system product. And also to be an advocate for
18 them within the company, so we would frequently work with a
19 set of developers in an area and come back to the product
20 teams with feedback based upon working with those
21 developers. The product teams would listen to us about that
22 feedback.

23 Premiere Support generally didn't start to get engaged
24 until closer to a product being released. They were more if
25 you had a specific question about -- if you were trying to

1 get a dialogue box to work a certain way, and couldn't get
2 it to work correctly, they would help resolve those specific
3 technical issues, so for more strategic issues developer
4 relations was the channel to go through.

5 Q. Did WordPerfect Novell have to rely exclusively on
6 Premiere Support for technical support when developing its
7 applications for Windows 95?

8 A. No, they did not.

9 Q. Between Premiere Support and DRG, was one group better
10 equipped to assist WordPerfect Novell if it found itself
11 running into critical difficulties in developing its
12 applications for Windows 95?

13 A. I mean, developer relations was there to be the group
14 to help these software vendors get onto Windows 95, and both
15 help them with technical benefits, marketing incentives, but
16 also to help remove any roadblocks. We were there as a
17 partner with them and, as I mentioned before, our goal and
18 mission was to get the developer to ship and to remove any
19 potential roadblocks.

20 Q. This was true throughout 1995?

21 A. Yes, it was.

22 Q. Was it also true throughout 1994?

23 A. Yes, it was.

24 Q. I want to focus now on specific interaction between
25 Microsoft and WordPerfect. I am going to hand you a

1 document.

2 A. Okay.

3 Q. I am going to hand you a whole set of documents. It
4 will save some walking.

5 Mr. Struss, let me have you look at Defendant's Exhibit
6 161.

7 Are you able to identify this document?

8 A. Yes, I am.

9 Q. What is this document?

10 A. It is an e-mail from David Cole, who was a senior
11 manager in the Windows 95 team, summarizing a meeting that
12 he, Jeff Thiel and I had at WordPerfect in November of 1993.

13 Q. Do you recall this meeting?

14 A. Yes, I do.

15 Q. Do you recall who was at this meeting from WordPerfect?

16 A. I know Dave Moon was in attendance as well as Tom
17 Creighton. I don't recall other specific individuals.

18 Q. You mentioned David Cole and also Jeff Thiel.

19 Who is Jeff Thiel?

20 A. Jeff Thiel is a marketing manager, the marketing
21 manager for the Windows 95 team.

22 Q. What was the purpose of this meeting?

23 A. The goal of this meeting was actually initiated by
24 David Cole. David wanted to ensure that key software
25 developers were onboard early for Windows 95, so for a

1 handful of software developers the practically said -- he
2 would like to go out and visit and meet with them to make
3 sure they were onboard with Windows 95. And WordPerfect was
4 one of the small handful of software developers that he
5 chose to go visit.

6 Q. Was this meeting part of the First Wave Program?

7 A. This meeting was before the First Wave Program.

8 Q. What did you discuss at the meeting?

9 A. We talked in general about the features and benefits of
10 Windows 95, and had a discussion with WordPerfect about that
11 functionality.

12 Q. I would like to direct your attention to the fourth
13 paragraph of this document.

14 You'll see here a reference to WordPerfect being very
15 happy about MS deciding to document the shell extensions.

16 Do you see that?

17 A. I do see that.

18 Q. Do you recall that?

19 A. I don't recall that specifically. I recall that they
20 were excited about Windows 95, but not about the specific
21 features they were excited about.

22 Q. Was this meeting the first time that you met Tom
23 Creighton?

24 A. No, it was not.

25 Q. When did you first meet Tom Creighton?

1 A. It would have been sometime before this, because I know
2 we had an established relationship with Tom and he was the
3 person that I went through to work with to make this meeting
4 happen.

5 Q. Following this meeting, this November 19th meeting, did
6 you and Mr. Creighton continue to have conversations about
7 Windows 95?

8 A. Yes, we did.

9 Q. What was the nature of that contact?

10 A. We would talk about -- when the First Wave program came
11 out we talked about the First Wave Program. We talked about
12 technical changes, technical features for Windows 95, and
13 really working with him to make sure that he knew that we
14 were there to help them and support them with their Windows
15 95 software development in any way that we could.

16 Q. Did the nature of that contact change after Novell
17 purchased WordPerfect Corporation in June of 1994?

18 A. No, it did not.

19 Q. Can you describe your relationship with Tom Creighton
20 during this period of time?

21 A. I think Tom and I had a good working relationship based
22 on mutual trust. Both he and I had technical backgrounds so
23 we had a good working relationship.

24 Q. Did that ever change?

25 A. It did not.

1 Q. All right. I am going to move to Defendant's Exhibit
2 17.

3 Can you find that one in the pile?

4 A. Yes.

5 Q. Have you got that?

6 A. I have got it.

7 Q. Do you know what, before we go there let me ask you one
8 more question about the November 1993 meeting.

9 Do you recall discussions at this meeting about
10 specific APIs that were being included in Windows 95?

11 A. I don't recall discussing that. The meeting was
12 designed to be kind of a high level, get them onboard, talk
13 about the main functionality of Windows 95. There were
14 seminars and conferences later on that went into low level
15 details.

16 Q. During the period between the November 1993 meeting
17 and, let's say, the beginning of September of 1994, do you
18 recall having any conversations with Tom Creighton or
19 anybody at WordPerfect regarding specific APIs that were
20 going to be included in Windows 95?

21 A. Yes. There was an internal discussion going on during
22 that time period about a set of APIs between the Windows 95
23 team and the Windows NT team, so we did reach out and talk
24 specifically about APIs to WordPerfect and other developers.

25 Q. Any time before that?

1 A. Not that I can recall, no.

2 Q. Let's look at Defendant's Exhibit 17.

3 A. Okay.

4 Q. Do you recall a set of APIs being developed for Windows
5 95 that were referred to as the namespace extension APIs?

6 A. Yes, I do.

7 Q. I think you have already answered my question, but what
8 is it that you recall about the namespace extension APIs?

9 A. The namespace extension APIs were part of a broader set
10 of functionality called shell extensibility.

11 Q. Okay.

12 A. And there was discussion -- there is a great deal --
13 the Windows 95 team and the Windows NT team had a fair
14 amount of conflict over different areas, and this is one of
15 the areas that they had conflict.

16 Q. May I refer to that -- well, what was your role, if
17 any, with respect to that conflict?

18 A. Developer relations was asked to do -- as the decision
19 was being figured out, developer relations was asked to poll
20 software developers to find out what parts of shell
21 extensibility were being used or being planned to be used by
22 software developers.

23 Q. Let me have you look at Defendant's Exhibit 17.

24 Do you recognize this document?

25 A. Yes, I do.

1 Q. What is this document?

2 A. This document is a summary of a survey that Scott
3 Henson led -- Scott Henson was a member of my team in
4 developer relations -- that he led working with software
5 developers in the First Wave Program to understand what
6 areas of shell extensibility they were going to use. It is
7 a summary from me to senior executives at the company about
8 what we found.

9 Q. When did you prepare this summary?

10 A. I prepared it on September 22nd, 1994.

11 Q. And who received this summary?

12 A. It was sent to Paul Maritz, who ran all of the
13 division, which included Windows 95 and Windows NT, and it
14 included Steve Madigan, who was a senior executive in the
15 Windows NT group, and it included Joe Belfiore, who was a
16 senior executive in the Windows 95 group, and two other
17 engineers.

18 Q. If you look at the first sentence of your mail to Mr.
19 Maritz and Mr. Madigan and others, you write here that your
20 e-mail incorporates or attaches an earlier summary pulled
21 together by Mr. Henson.

22 What was Mr. Henson doing?

23 A. Mr. Henson -- so we had been asked -- developer
24 relations had been asked to survey developers on what it was
25 being used for, shell extensibility, or planned to be using

1 for shell extensibility in Windows 95, and so he was
2 summarizing the results of that to help inform the decision
3 about what support for shell extensibility would look like
4 moving forward.

5 Q. Did DRG ask WordPerfect about its plans as part of this
6 survey?

7 A. Yes, we did.

8 Q. If we can look starting with Mr. Henson's summary, and
9 I am going to direct you to page 48 carrying over to 49.

10 A. Okay.

11 Q. Do you see on the second page there is something
12 referred to as a plan for implementation?

13 A. I do.

14 Q. At the time when Mr. Henson compiled this information
15 about shell extensibility in September of 1994, or a few
16 weeks before you wrote the mail, did Microsoft know whether
17 WordPerfect intended to use any shell extension technology
18 in the applications it was developing for Windows 95?

19 A. From reading this e-mail it is, you know, it is likely
20 based on speculation was our point of view at that moment in
21 time.

22 Q. Now, if we could go back to your mail, which is
23 specifically the second paragraph on the first page, it says
24 here is a summary of more specific feedback we have gotten
25 from Lotus and WordPerfect. It says Scott compiled this

1 data.

2 Did someone in DRG speak with WordPerfect sometime
3 after Mr. Henson put together the summary that we just
4 looked at?

5 A. Yes. We did the initial overall survey of shell
6 extensibility overall, which included the namespace
7 extensions, and we knew that it -- it was known that the
8 decision around shell extensibility was really going to
9 focus on that namespace extension API, so for both Lotus and
10 WordPerfect we reached out to them specifically to talk to
11 them about those APIs to understand what they were using and
12 what the implications of changing those may be.

13 Q. So am I correct that there was a second contact to
14 WordPerfect Novell?

15 A. Yes, that is correct.

16 Q. What did WordPerfect Novell tell you?

17 A. WordPerfect, as we are reading from this e-mail, said
18 that they had not begun any work on iShellFolder,
19 iShellView, et cetera.

20 Q. You wrote in the second sentence of the fourth
21 paragraph of DX-17, if Capone integrates into the Explorer
22 then they will also, quote, figure it out if it is not
23 documented.

24 What did you mean by this sentence?

25 A. Well, I believe I was quoting what Tom Creighton had

1 told either myself of Scott Henson in those following
2 conversations, that he was saying that if Capone, which is
3 the Microsoft e-mail client, uses it, then they would use it
4 also whether or not it is documented and they would, quote,
5 figure it out.

6 Q. In the next sentence you wrote for common dialogues the
7 current plan is to use the MS dialogue, but I don't believe
8 they have investigated this enough to know for sure.

9 What are you referring to here?

10 A. I am referring here to Windows 95 -- we had been
11 hearing from users that different applications had different
12 ways when you deal with the file open dialogue box or the
13 file save as, and they would look different, so what we did
14 in Windows 95 -- what Microsoft did in Windows 95 was to
15 provide a standard set of dialogues or boxes for providing
16 functionality, and to provide a consistent interface to the
17 users. And so I asked them about what their plans were for
18 using those dialogue boxes.

19 Q. When you wrote this e-mail on September 22, 1994, did
20 you have any reason to believe that WordPerfect Novell had
21 begun work on a product that relied on the namespace
22 extension APIs?

23 A. None. I would have reported that if there was.

24 Q. From September 22, 1994 when you wrote this e-mail
25 until the beginning of October of 1994, do you believe that

1 anything changed to make you believe that WordPerfect Novell
2 planned to use the namespace extension APIs?

3 A. No, I did not.

4 Q. What did you tell others at Microsoft about whether or
5 not Novell WordPerfect planned to use the namespace
6 extension APIs?

7 A. I told them what I knew to be true or what had been
8 communicated to me from WordPerfect, which is that they were
9 not using it and they were not dependent upon it.

10 Q. If I could have you look now at Defendant's Exhibit 3.
11 Tell me when you have that.

12 A. I have that.

13 Q. Are you aware of what decision Microsoft made in
14 October of 1994 concerning this conflict that you referred
15 to before regarding the namespace extension APIs in Windows
16 95?

17 A. Yes, I am.

18 Q. What decision was made?

19 A. Microsoft -- Bill Gates specifically decided not to
20 support those interfaces moving forward within the Windows
21 95 software development.

22 Q. Did that decision have any practical consequences for
23 DRG?

24 A. Yes, it did.

25 Q. What were they?

1 A. We proactively -- DRG proactively notified the software
2 developers that we were working with about this change to
3 communicate that so that they would not depend upon -- so
4 that they would know not to depend upon these interfaces
5 moving forward.

6 Q. Who did that proactive outreach?

7 A. My entire team did that proactive outreach.

8 Q. When did you notify ISVs about this decision?

9 A. I mean, on or about October 12th.

10 Q. Your looking at --

11 A. Yes. Sorry.

12 Q. Let's go right there.

13 Do you recognize Defendant's Exhibit 3?

14 A. Yes, I do.

15 Q. What is it?

16 A. It is a summary and a plan for practically notifying
17 all of the First Wave software developers about the change
18 with the namespace extensions.

19 Q. In the first sentence you wrote per Paulma we are now
20 in the process of proactively notifying ISVs about the
21 namespace API changed. Paulma is Paul Maritz?

22 A. That is correct.

23 Q. In the first paragraph it says so far Stac, Lotus, WP,
24 Oracle, SCC appear to be okay with this.

25 What is WP a reference to?

1 A. WordPerfect.

2 Q. Why did you write this?

3 A. At that point in time -- any time Microsoft made a
4 change in anything there was always lots of excitement in
5 the press about it, and so we wanted to be really clear and
6 communicate this change to software developers. I also
7 wanted to make sure that if there was going to be any issue
8 or concern, I wanted to make sure to communicate it to the
9 senior executives what that concern may or may not be.

10 Q. Can we go to page 3 of this document.

11 You'll see there is First Wave ISVs, there is a list
12 there?

13 A. I see that.

14 Q. What is that list?

15 A. It is a list of the First Wave ISVs along with their
16 primary point of contact in developer relations and the
17 person who was to contact about this.

18 Q. And you see at the bottom it says WordPerfect?

19 A. I do.

20 Q. And is that your e-mail address there?

21 A. Yes, that is my e-mail address.

22 Q. What does that indicate?

23 A. That indicates that I would be the person to contact
24 them about this.

25 Q. What did you say to ISVs about the decision not to

1 support the namespace extension APIs?

2 A. DRG told ISVs that because of the way those namespace
3 APIs were built or designed that we couldn't commit to
4 supporting those on future versions of Windows 95 or Windows
5 NT, so we were going to withdraw official support for them
6 so that they wouldn't go down a path of developing for
7 something that may change or break in the future.

8 Q. Is that what you said to WordPerfect?

9 A. Yes, I did.

10 Q. Do you know who at WordPerfect you said that to?

11 A. Tom Creighton was the person that I would give any
12 critical information to.

13 Q. Did Mr. Creighton or anyone else from WordPerfect
14 Novell complain to you about the decision not to support the
15 namespace extension APIs?

16 A. No.

17 Q. In this e-mail did you report the ISV's reaction
18 accurately?

19 A. Yes, I did.

20 Q. Is there a reason you know that?

21 A. I am always truthful in my communications, and even
22 more so to senior executives at Microsoft, and just in
23 general. But I would be extra careful with senior
24 executives to make sure I was stating the information
25 accurately.

1 Q. Why don't we take a look at Defendant's Exhibit 86.

2 THE COURT: Let's go a little bit longer today,
3 just because we're going to stay until 2:00.

4 MS. NELLES: Okay. Whatever the Court wants.

5 THE COURT: Does anybody have a hot lunch? That
6 is the only thing that concerns me. Do you have a hot
7 lunch? We can go over then.

8 BY MS. NELLES

9 Q. Do you have DX-86?

10 A. Yes, I have DX-86.

11 Q. Can you identify this document?

12 A. This document is an e-mail from Kelly Sonderegger at
13 Novell to me about Explorer extensions and asking technical
14 questions about it.

15 Q. Who is Kelly Sonderegger?

16 A. All I know is that he was a developer at WordPerfect.

17 Q. On page 2 Mr. Sonderegger asks for a follow-up article
18 to an earlier article that would describe extending the
19 Explorer with a hierarchical structure of objects.

20 Do you see that?

21 A. I do.

22 Q. Did you respond to this request?

23 A. I did. I explained how the namespace extensions had
24 been changed or their status had changed and pointed him to
25 relevant information to help him.

1 Q. Is your e-mail response above the response that you
2 sent to Mr. Sonderegger?

3 A. I can only assume that it is.

4 Q. Do you recall any other conversations with Mr.
5 Sonderegger other than this e-mail on this topic?

6 A. No, I do not.

7 Q. Okay. In the last paragraph of your mail you make
8 reference to a sample application CHICOAPP.

9 What is CHICOAPP?

10 A. CHICOAPP was a sample that was part of the Microsoft
11 developer network, which was a program that educated
12 developers about software functionality that Microsoft had,
13 and CHICOAPP was an application that we talked about that
14 specifically took advantage of the features in Windows 95
15 and was a great example for people to see how they could
16 implement functionality in Windows 95.

17 Q. Did Mr. Sonderegger tell you that Novell WordPerfect
18 was experiencing any difficulties as a result of the
19 decision not to support the namespace extension APIs?

20 A. No, he did not.

21 Q. This mail is written on November 23 of 1994?

22 A. That is correct.

23 Q. Did you have any communications with anybody from
24 WordPerfect Novell between your call to Mr. Creighton that
25 we just saw and discussed, and this mail regarding whether

1 or not WordPerfect Novell was experiencing any difficulties
2 as a result of this decision not to support the namespace
3 extension APIs?

4 A. I did not.

5 Q. After Bill Gates made the decision to withdraw support
6 for the namespace extension APIs, did DRG continue to talk
7 to and survey ISVs about their development efforts for
8 Windows 95?

9 A. Yes. We were very focused on getting those
10 applications to ship shortly after Windows 95, so we were
11 in, you know, continuing and regular contact with First Wave
12 ISVs about their status toward shipping on Windows 95.

13 Q. Did you continue to act as the primary contact for
14 WordPerfect Novell?

15 A. Yes, I did.

16 Q. Let me show you Defendant's Exhibit 2.

17 A. Okay.

18 Q. Can you identify this document?

19 A. Yes. This is a summary e-mail that I wrote about the
20 status of developers that were part of our First Wave
21 Program.

22 Q. When did you write this?

23 A. I wrote it on October 21st, 1994.

24 Q. What did DRG's survey at WordPerfect Novell find in
25 October of 1994?

1 Let me direct you to the second page, page 659. You'll
2 see that there is a paragraph that begins WordPerfect --

3 A. What I reported was that due to the focus on 16 bit
4 product revisions this fall there are limited resources
5 working on next year's 32 bit release. Given this, and the
6 fact that they would rather deliver a great product later
7 than a mediocre one sooner, they currently expect to ship
8 September '95 or around 125 days after the Windows 95 ship.
9 Working with their senior management to see about getting
10 more focused on the 32 bit release.

11 Q. Is this an accurate report?

12 A. Yes. I mean, as before, there would be no reason I
13 would say anything other than what is accurate.

14 Q. Was DRG working with senior management at WordPerfect
15 Novell about getting more focused on their 32 bit release?

16 A. Yes. Every time that I -- frequently when I spoke to
17 Tom Creighton I would ask him how we could we help them? If
18 they are having issues what can we do to help move them
19 forward? Going back to that first David Cole -- that David
20 Cole visit, our commitment to them was significant to get
21 them to ship.

22 Q. If Novell and WordPerfect had complained about the
23 withdrawal of the support of the namespace extension APIs,
24 would you have included that information in your First Wave
25 Program status report?

1 A. Absolutely.

2 Q. Let me have you look at Defendant's Exhibit 92.

3 A. Okay.

4 Q. Can you identify this document?

5 A. This document is another First Wave status report that
6 I wrote on December 15th, 1994.

7 Q. And this provides status on the First Wave ISVs as of
8 December 15, 1994?

9 A. Yes, it does.

10 Q. If you go to the second page you'll see there is a
11 section WordPerfect. Is there any reference in this section
12 that refers to Microsoft's decision on the namespace
13 extension APIs?

14 A. There is not.

15 Q. If Novell and WordPerfect had complained about the
16 withdrawal of support for the namespace extension APIs,
17 would you have included that information in this First Wave
18 Program status report?

19 A. Yes, absolutely.

20 Q. From October 1993 -- excuse me.

21 From October 3, 1994 when Mr. Gates decided not to
22 support the namespace extension APIs, to August 24, 1995
23 when Windows 95 shipped, did Mr. Creighton or anyone else at
24 WordPerfect or Novell ever complain about the namespace
25 extension APIs to Microsoft?

1 MR. SCHMIDTLEIN: Your Honor, can I be heard? I
2 have an objection to that question.

3 I think this gets --

4 THE COURT: Sure. Let's break for lunch.

5 See you all at about ten after 12:00.

6 (WHEREUPON, the jury leaves the proceedings.)

7 MR. SCHMIDTLEIN: The way the last question was
8 phrased, and I know we have been around the block on
9 questions about -- due to other evidentiary issues and
10 documents and the rulings Your Honor has made about
11 complaints and were complaints made and --

12 THE COURT: Rephrase.

13 MS. NELLES: I will rephrase the question.

14 THE COURT: Rephrase --

15 MS. NELLES: Not a problem at all, Your Honor.
16 Absolutely. I will rephrase.

17 THE COURT: Absolutely fair. See you guys at ten
18 after.

19 MR. SCHMIDTLEIN: Thank you.

20 THE COURT: In terms of planning, I think I will
21 tell the jury, if they can sit on Friday, maybe sit until
22 around 4:00 on Friday. Is that too late?

23 MR. TULCHIN: I am sorry, Your Honor?

24 THE COURT: 4:00 on Friday?

25 MR. TULCHIN: It will require some adjustments in

1 our witnesses, but we'll do the very best we can.

2 THE COURT: I will tell them about that
3 possibility.

4 MR. JARDINE: Thank you.

5 (Recess)

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