

EXHIBIT F

From: Mark Small <mark.small@lodysys.com>
To: Christopher C Bolten <ccbolten@jonesday.com>
Cc: Nicola A Pisano <napisano@jonesday.com>, Chris Huck <huck@kdg-law.com>
Date: 06/07/2011 03:59 PM
Subject: Re: Licensing Offer to ESET LLC regarding U.S. Patent Nos. 5,999,908,
7,133,834, 7,222,078 and 7,620,565

Dear Mr. Pisano:

Thank you for your acknowledgement letter dated April 14, 2011 (attached) on behalf of your client - ESET LLC.

In response to your request in the letter, please find a representative claim chart for your review. Additionally, I offer you a conference call with Lodysys' in-house counsel and patent expert to review our patents and claims (in the detail you requested in your letter), and answer your specific questions regarding claim language. Please let me know your availability next week to schedule this call.

We hope a call may assist you in promptly completing your diligence. We hope thereafter to progress to a positive dialog, with the goal of resolving this issue with a minimum of expense and hassle for your client, while still protecting Lodysys' economic interests. In this regard, we are hopeful that your client will choose to investigate our licensing program.

I look forward to hearing from you soon.

Best regards, Mark Small

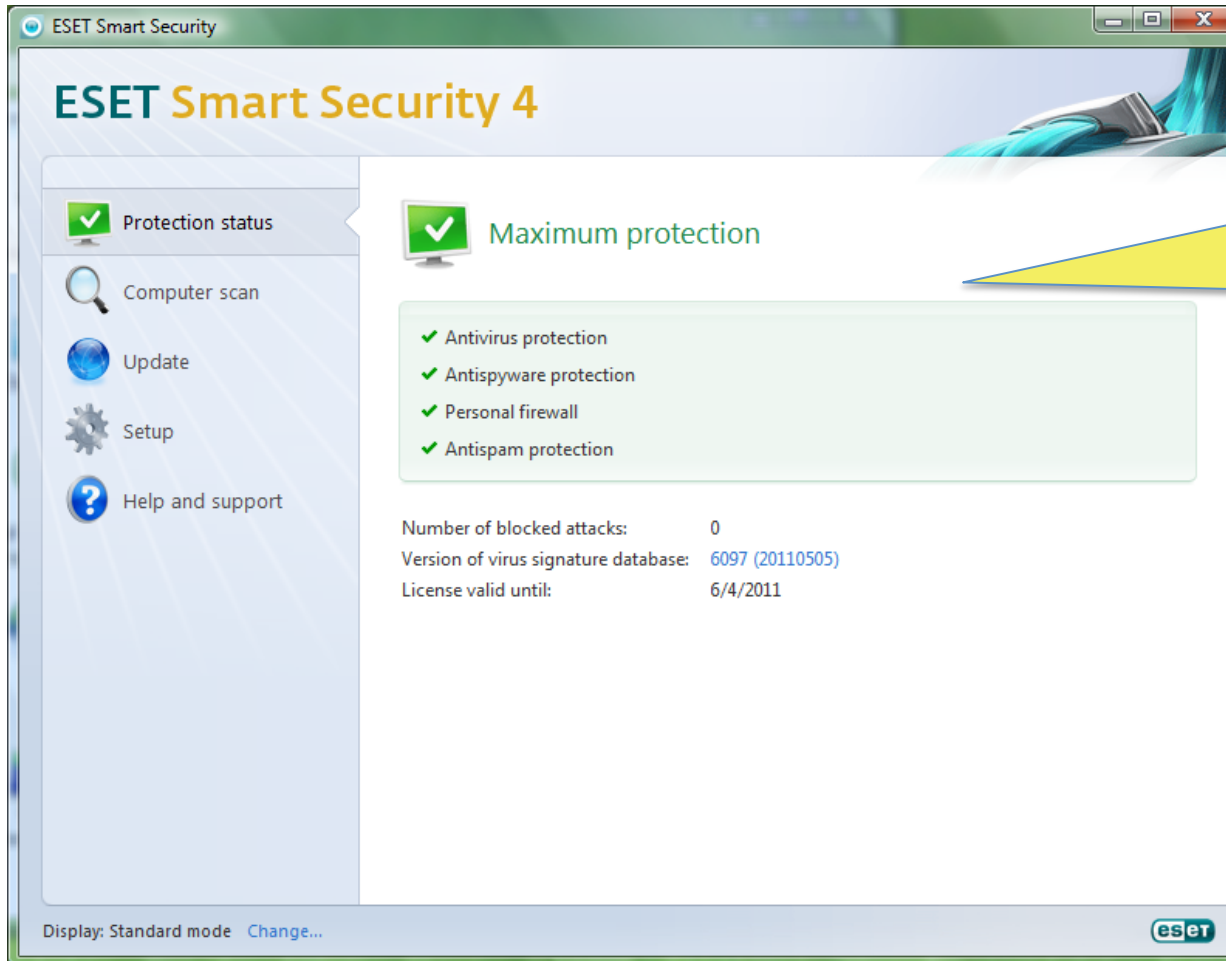
ESET North America

Infringement Claim Chart for
Claim 1 U.S. Pat. No. 7,222,078

Claim 1 of U.S. Pat. No. 7,222,078

- A system comprising:
- Units of a commodity that can be **used by respective users in different locations**,
- **A user interface**, which is part of each of the units of the commodity, configured to provide a medium for two-way local interaction between one of the users and the corresponding unit of the commodity, and further configured to elicit, from a user, information about the user's perception of the commodity,
- A memory within each of the units of the commodity capable of **storing results of the two-way local interaction**, the results including elicited information about user perception of the commodity. A communication element associated with each of the units of the commodity capable of carrying results of the two-way local interaction from each of the units of the commodity to a central location and,
- A component capable of **managing the interactions of the users in different locations and collecting the results of the interaction at the central location**.

Claim 1 of U.S. Pat. No. 7,222,078: Units of a commodity that can be used by respective users in different locations,



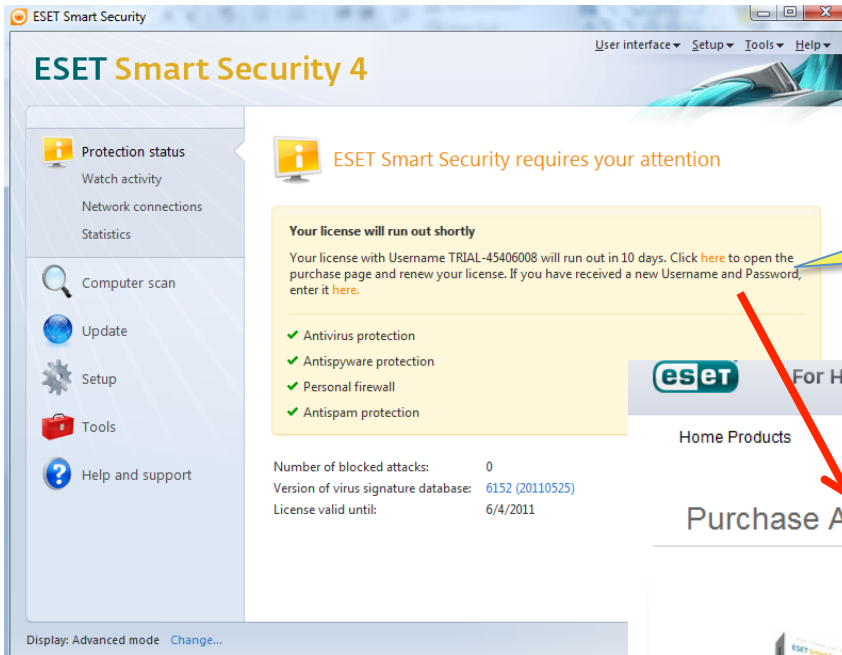
Used by respective users in different locations as a desktop application.

Claim 1 of U.S. Pat. No. 7,222,078: : A user interface, which is part of each of the units of the commodity, configured to provide a medium for two-way local interaction between one of the users and the corresponding unit of the commodity, and further configured to elicit, from a user, information about the user's perception of the commodity,



Two-way interaction configured to elicit user perception information through an upgrade process.

Claim 1 of U.S. Pat. No. 7,222,078: A memory within each of the units of the commodity capable of storing results of the two-way local interaction from each of the units of the commodity to a central location . A communication element associated with each of the units of the commodity capable of carrying results of the two-way local interaction from each of the units of the commodity to a central location, and



Storing results of the two-way interaction to a central location

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	<input type="radio"/> \$119.99	<input type="radio"/> \$179.99

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Antivirus | Antispyware

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Claim 1 of U.S. Pat. No. 7,222,078: A component capable of managing the interactions of the users in different locations and collecting the results of the interaction at the central location,

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