From: Bob Norton (Exchange)

Sent: Friday, February 12, 1999 11.48 AM

To: Bob Kelly; Brendan O'Connor; Scott Gode (Exchange)

Subject: RE: competitive contacts

Brendan I am not sure what the research is, but you should clarify to Scott in my stead (today is my last day!). I think John Vail is the competitive guy in DAD now.

thanks Bob

> -----Original Message-----From: Bob Kelly

Sent: Friday, February 12, 1999 10:28 AM
To: Brendan O'Connor; Bob Norton (Exchange)

Subject: RE: competitive contacts

Not for me on the contact. Sorry

As to \$\$, how much and when? Thanks

----Original Message-----

From: Brendan O'Connor

Sent: Friday, February 12, 1999 10:24 AM

To: Bob Norton (Exchange); Bob Kelly **Subject**: competitive contacts

2 things:

1. I'm working with the library to determine what channel research we need to purchase throughout the year, so you should hear from them soliciting your input and asking for \$\$ contribution to subsidize the cost. Tentatively, I'm planning to have us pay for 1/2 of the research costs and split the other half between BackOffice, Exchange and DAD

2. do you have a contact in DAD that focuses on competitive issues?

Thanks,

-Brendan

Plaintiff's Exhibit

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