

From: Eric Walters <ewalters@burst.com>
Sent: Thursday, October 3, 2002 8:21 AM
To: Tracy J. Hansen
Subject: RE: Linux install

I need to ask a favor. Could you check your installation files to see if you have these two files under the Linux folder?

config_sh (RPM shell script)
config.sh
install_burstware

One of our customers is attempting to install a Linux Burst server and these files are mentioned in the documentation but are not found on the installation CD.

If you have these files on one of your systems or a CD, could you forward a copy to me? I am unable to locate them from my installation CD or copies of the install files on our server.

Thanks Tracy

Eric

-----Original Message-----

From: Tracy J. Hansen [mailto:tjhansen@cequent.com]
Sent: Wednesday, October 02, 2002 9:37 PM
To: ewalters@burst.com
Subject: RE: Linux install

I believe we used the RPM method.

-----Original Message-----

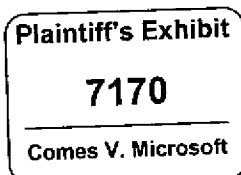
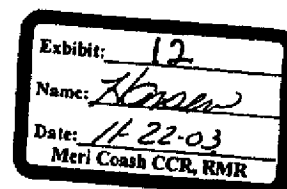
From: Eric Walters [mailto:ewalters@burst.com]
Sent: Wednesday, October 02, 2002 2:18 PM
To: Tracy J. Hansen
Subject: Linux install

Tracy,

When you guys have installed the Linux version of Burstware, did you use the RPM or GUI method?

Thanks

Eric



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