

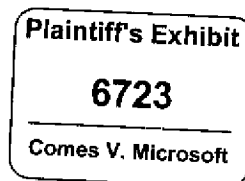
From: Tom Koshy
Sent: Tuesday, February 29, 2000 9:25 AM
To: Kyle Faulkner; June White
Cc: Richard Lang; Dave Egan
Subject: Headless Install for Solaris

Kyle/June,

I just finished talking with Richard. He wants the subject problem fixed for Excite@Home asap. We want to show them that we are very responsive in meeting their needs. One customer like Excite will benefit us tremendously. Please take this as a high priority and let us know your schedule for completion. Thanks.

Thomas Koshy
Chief Operating Officer

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