Author: Mary Tai at SERVER1 Date: 9/27/96 8:22 AM

Priority: Normal

TO: scottvv@microsoft.com at SMTPLINK-ACS

TO: Mary Tai

Subject: Meeting next week?

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Hi Scott,

It was great to see you and Ted at the briefing. Hey, thanks for the mouse!

I wanted to summarize some of the open issues for us to keep tabs on:

- (1) Meeting next week at Acer America: how about Tuesday afternoon (12-4) or Wednesday (any time)?
- we should meet for about 2-4 hours to discuss everything below.

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- I hope you got that fax that was sent on Monday morning. We can go over any specifics in the meeting next week.

- By the way, Stream has done some further investigation on their records -- they have confirmed that their records were not accurate, and they are currently trying to update them and pass the info back to MS OEM Operations. I'm trying to understand why Stream, with all the checks & balances w/ MS, would have poor record keeping. It just suprises me, but I'll keep you up to date as I hear more.

(3) Spring 1997 titles

- I need to have any Spring 1997 title CERTIFIED by Acer test on/before Nov 8th. This means that I need all possible titles (PRODUCTION RELEASE VERSION) by October 1st. Our test group needs to schedule in time to test each title.
- Please bring the production release dates for all new titles or rev's to existing ones.
- Titles that I'm particularly anxious to get 3 copies of immediately:
 - . Works 97?
 - . Money 97
 - . Front Page
 - . Picture It?
 - . Office 97
 - . Soccer
 - . All DirectX Games
 - . New 3D Movie MAker titles
 - . new Magic School Bus titles
 - Kids Plus Pak
 - . Plus Pak
- Any chance you could have the above software sent to me next week?
- The next step (still asap) would be to get the official ODKs for the titles that we'll be going forward with. Just fyi. We always seem to fall down in this area in terms of timing.

- we are trying to figure out how to get IE3.0 into our releases. Things are very tight now that we have moved up our Spring launch date. I'm not sure what it's going to take to rev our gold masters. I can provide you more information when we meet.

(5) O/S Support vs. Application Support

- I would like to understand your exact role in supporting us on operating system issues. Acer America does have quite a bit of activity, and it is difficult and impractical to receive adequate support via the Taiwan route. There are too many issues that we need some kind of response on w/in a matter of hours. Taiwan usually has to consult Redmond anyways on the
- I do have questions in regards to the latest WDF pricing schedule that was given to me. I would like to review it w/ you. It's a very big matrix.

(6) Meet other PMs

We have a number of new product managers who would like to meet you. Many of them are in my Software group, although not all:

. Luann Wang

- . Monica Meyer
- . Ricardo Correa

. Dean Sales

I can review with you when/how each person is involved. Generally speaking, you should/can always go to me as a point of contact for anything. All I care about is clear communication. Since these pm's are hands-on for a lot of MS issues, I thought it would be good for you to meet them.

By the way, I'm at an offsite today after llam. Feel free to email me or leave voicemail, but I won't be able to get back to you until Monday. (Our whole department will be out).

Plaintiff's Exhibit

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see you soon, mary 408-433-3645

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