am trying to get a t-shirt over to you Rich (hopefully getting one from the DOS group).

DATE: DEBRA GOODMANSON, COURT REPORTER

One thing I would want to see is MS employees (including Scotto and I) handing the shirts (or other alternative) to the Ehead employees. this would not just be in Issaqual/Redmond...but all across the country.

From frankga Mon Aug 26 10:21:15 1991

To: billig mikehal steveb

Subject: Increased MS-dos Upgrade ads

Cc: brade bradsi mikebro

Date: Mon Aug 26 10:20:37 1991

brad's request should stand on its own merits, the idea of locking in original revenue to marketing ratio's is wrong because of our budgeting mehtods, but the added marketing needs seem reasonable on their face! if all in agreement this would merely be an approved variance from budget and so noted appropriately in P&L analysis. >From steveb Mon Aug 26 07:40:29 1991

To: billg frankga mikehal

Subject: Increased MS-dos Upgrade ads

Cc: brade bradsi

Date: Mon Aug 26 07:40:05 1991

I support this ok??

From brade Fri Aug 23 17:35:16 1991

To: steveb Cc: brade bradsi

Subject: MS-DOS 5 Upgrade budget Date: Fri Aug 23 17:37:12 PDT 1991

Hi Steve.

As per our conversation yesterday, I want to significantly increase the intensity and reach of our MS-DOS 5 Upgrade marketing. This is a par of our strategy to limit the impact of DR DOS 6 (rumored to be announced on 9/16). If history is any indication, we should expect a significant advertising push from Digital on DR DOS 6, particularly after they merge with cash rich Novell. They spent \$1.2mm in the first 6 months of this year on media. 1/3 was in the WSJ. According to Mikede, Novell is also a big broadbase media fan.

We are running an enthusiast ad campaign starting the end of Sept. but I do not have budget for business press advertising. For the reasons cited above, I recommend we implement business press advertising this fali.

Budget and Costs

My current marketing budget is \$3 15mm on a forecast of 600,000 units (9.68%). I told mikehal and billig the other day that I believe we could

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Plaintiff's Exhibit

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Comes V. Microsoft

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reach 2.5 million units and revenue of \$127mil this fiscal year for the Upgrade. Even at 2 million units we would generate about \$100 million and at 9.68% that equals a marketing budget of \$9.68mm.

I realize that marketing budgets should not grow linearly with sales volume and I certainly do not need \$9mm, but I do recommend the following:

1. Allocate \$1.65mm for a business press campaign this fall

2 Reserve another \$1.65mm for additional campaigns or activities.
This money would be used only if you, bradsi and mikehal approve.

Total marketing budget = \$3.15mm + \$3.3mm = \$6.45mm (=6 45% of \$100mm)

Please let me know if you require any more info on advertising or the details of my strategy and other planned activities.

MS-DOS is the family financial jewels and we should promote it accordingly - I believe biz press adv, as part of an overall increase in intensity will help us both at retail and with OEMs.

Brad

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From davidw Mon Aug 26 10:29:55 1991 To: bradsi Subject: sourdough!

Date: Mon, 26 Aug 91 10:28:38 PDT

From karlst Mon Aug 26 10:31:25 1991
To: amite chrisg craige davidds lins marcw neilk ralphl richp
Cc: bradsi davidcol johnen philba
Subject: post b2 bug bashing strategy
Date: Mon Aug 26 10:29:51 1991

Following up on last Wednesday's status meeting, we talked about several things we could do to focus our bug bashing efforts. I'll skip the sales pitch here and just summarize what we talked about:

- Focus hours people identify 4 hrs/day when they want to focus on fixing bugs, nothing else. Post signs on doors, disconnect phones, ignore email, just fix bugs.
 Phil, Brad, Davidcol and the program management team will respect these hours also. I'll support the team anyway I can, but I'll expect you to be using this time to fix bugs, not other stuff.
- 2) Maintain stability between builds Make sure we're up to date with at least the current build, and build and checking binaries for each changed component at least once a day.

MS 5053367 CONFIDENTIAL

MS-PCA 1164051 CONFIDENTIAL the problem to occur. Now, beta 2 causes it to happen every time.

A copy of HA5 is in \splash\public!ha5 .

Configuration:

Compaq SLT 386s/20 - 12MB ram, 120MB hd

From jimali Mon Aug 26 12:38:17 1991

To: russs

Cc: bradsi

Subject: RE: pr pressure on Novell for redir?

Date: Mon Aug 26 12:37:37 PDT 1991

The statement below is fine. I reacted to the first mail which would have been nothing but problems for us.

Go ahead.

However, my questions still stand. Who did talk to Novell? When? What exactly did they say?

jim

gg)

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| > From russs Mon Aug 26 09:27:32 1991

|To: jimall

| Cc: bradsi

| Subject: RE: pr pressure on Novell for redir?

Date: Mon Aug 26 09:25:43 PDT 1991

Why do we need these facts? The only quote I am going to give them is

["Microsoft wants to improve the networkability of Windows, and building

I in a Novell redirector would make a lot of sense. Microsoft would be

I very interested in licensing the Novell redirector or NCP technology

| from Novell."

I I don't think we should claim that they have refused us, or anything

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Hike that That would just piss them off. With a quote like the one. above Catchings and Van Name would write a story about how I interoperability is key, and MS has the right idea, it would be a great advance for the customer/idustry to put the Novell redir in Windows (they already believe this), and wouldn't it just be great if Novell would license the redir to MS (who is already a willing participant as I quoted above, etc). They might add criticism of Novell in their voice, and that would be fine. Does this sound reasonable to you? Can I go ahead? I think that if we gave them the quote they would write this story soon. RussS | >From | jimall Fri Aug 23 17:24:36 1991 To: russs bradsi mikemur paulma steveb | Subject: RE: pr pressure on Novell for redir? Date: Fri Aug 23 17:23:34 PDT 1991 We need to have facts before doing anything like this. Who asked Novell for it? Who at Novell told us no? How long ago? (When was the last time we asked them?) If we heard that we asked, but I never pushed to find out who within MS owned this. l jim || >From russs Fri Aug 23 16:14:26 1991 || To. jimall mikemur bradsi steveb [| Cc: [[Subject: pr pressure on Novell for redir? [Date: Fri Aug 23 16:13:01 PDT 1991 [In a conversation with Catchings and Van Name (PC Week) today, I offered to write a column lambasting Novell for not licensing] us the NetWare redit/NCPs for inclusion in Windows, etc. Their point II was that building Novell redir into Windows would be great for

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MS 5053369 CONFIDENTIAL MS-PCA 1164053 CONFIDENTIAL | the | | industry | I told them we had talked to Novell about it before, | but they | | had refused. They said that if we gave them a quote "MS would | like to | | license the Novell redir/NCPs for inclusion in MS OS's and | Novell has | | refused" they would publish a very anti-Novell story (Novell maintains a | | "closed" view, etc) | | | I know we have thought about using this factic in the past. | Any | | interest in it now? All we need to do is give them a general | quote.

From johnen Mon Aug 26 12:40:01 1991

To: winwar

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>:

Cc: mikegi sanfords timbr

Subject: FW: DDEML: GP Faults under debug 3.1.43d when disconnecting

Date: Mon Aug 26 12:34:35 PDT 1991

There have been several bug reports on DDEML this morning - Sanfords/Timbr - 1 assume this private version is the one Timbr mentioned in his earlier mail?

>From mikegi Mon Aug 26 11:18:45 1991

To: winbug Cc: sanfords

Subject: DDEML: GP Faults under debug 3.1.43d when disconnecting

Date: Mon Aug 26 11:03:17 PDT 1991

Subject: DDEML: GP Faults under debug 3.1.43d when disconnecting

Sev: 1 Pri, 1

Ver: 3.1.43d debug

Prod: Core Area: DDEML Assn: timbr Org: internal By: mikegi

Problem:

Under debug 3 1 43d, disconnecting a DDEML conversation causes DDEML to GP Fault. On the debug terminal you see,

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MS 5053370 CONFIDENTIAL #Origin:
||Suggested Assignment*|
||
||Mod: DOS high ||
||Reported by: Bob Muglia (bobmu) x68852
||
||Problem statement:
|Arial fonts are really screwed up in the Beta 2 software using the IBM 4019 postscript driver.

To test, run:

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ja.

[Windword, switch the font to Arial and type "this is a tab<tab>". Tab's appear as this crazy box on a line all their own. Basically, documents formatted with Arial text are unusable.

||Configuration: ||Compaq SLT 20, I2MB RAM, 120MB HD || ||NOTES:

From naveenj Mon Aug 26 13:17:36 1991 To: dosforum Subject: DOS forum meeting. Date: Mon, 26 Aug 91 13:16:40 PDT

No DOS forum meeting today.

There are no DOS 5.0a or ROM DOS issues, however there is an outstanding issue with FORMAT inconsistancy on interlink server drives.

The problem is that FORMAT tries to formt remote drives but fails because we interlink does not support all disk IOCTLs. FORMAT /q works fine because it does not use IOCTLs but only uses write.

Mohans is going to propose a solution.

From brade Mon Aug 26 13:17:57 1991 To: bradsi Subject: FW: Windows 3.1 Beta 2 candidate Date: Mon Aug 26 13:19.41 PDT 1991

hee hee hee

>From mikemap Mon Aug 26 12:25:40 1991 To: ms-apps Subject: Windows 3.1 Beta 2 candidate

> MS 5053371 CONFIDENTIAL

MS-PCA 1164055 CONFIDENTIAL

MS-CCPMDL 000000492565 HIGHLY CONFIDENTIAL Date: Mon, 26 Aug 91 11:58:55 PDT

for the adventerious.

>From janineh Mon Aug 26 11:21:58 1991

To, mikemap

[Cc: cathyw

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|Subject: Windows 3.1 Beta 2 candidate

Date: Mon Aug 26 11:21:20 PDT 1991

[Windows 3.1] is getting ready for its second beta release. We've done la lot of work to add parameter validation and the main focus of this beta is Application compatibility. Help us by trying out this release and sending feedback - good or bad - to WINBETA. Any Watson llogs should be placed in \windex\watson\new. (Please do not email them, it chokes the mail servers.)

[We've got a "Hit Squad" of people to come help you if you run into any trouble installing. Email WINBETA and we'll get to you as fast as we lean.

Instructions:

- 11. Connect to \\toolsvr\beta. Go to the \sys\win3 \\beta2\netsetup
- [2. Type Setup and then choose Express or Custom Install
- If you are running Lanman 2.1, you MUST choose Custom Install,
 override the Lanman 2.0 choice by Setup and explicitly choose
 Lanman 2.1 as your network in the second Setup screen.
- |4. If you get "Fatal Exit Code 0x0404", you may have somehow bypassed | step 3 above. You will need to recopy the Lanman 2.1 prispl.dll and

netapi.dll to your Lanman directory, restart Setup and change the Lanman version to 2.1.

In the \\toolsvr\beta\sys\\win3 \\text{\document} directory are write files which comprise the majority of the Windows Users Guide. The |Release Notes will be put in this directory at a later date.

[Thanks for your help]

From karlst Mon Aug 26 13:28:42 1991

To: anthonys bradsi brunoa chrisg philba sharonh

Subject: jaywant/edh

Date: Mon Aug 26 13:26:13 1991

Effective 15 September, Ed Halley (edb) will transfer from AFX to the win31 group. Effective October 1, jaywant will transfer from the Windows group to

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> MS 5053372 CONFIDENTIAL