



Digital Research

WE MAKE COMPUTERS WORK

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To: Linnet Harlan
cc Steve Tucker Andy Wightman
From: John Constant
Date: 12th August 1991

Some weeks ago a Buxton beta site reported that Microsoft Windows 3.1 would not work in enhanced mode with Buxton. As a result of these errors I contacted Steve Thomson at Microsoft whose group had originally supplied the LOADHIVxD driver software which was required for Windows 3.0 support. In my fax to him I asked for up dated driver software which would support Windows 3.1 and for Digital Research to be added to the Windows 3.1 beta program. After several conversations with Steve during the past weeks, I finally received a call from Janine Harrison who informed me that Steve would no longer be able to give us support until Windows 3.1 was released and that Digital Research is not eligible to become a Windows 3.1 beta site because of the competitive nature of our product. She refused to confirm this in writing.

If Digital Research wish to pursue this further we must contact her boss, David Cole, who can be reached through the main number at Microsoft in Seattle.

I have attached a copy of my original fax to Microsoft which is addressed to Tim Miller who has since left the support group and he passed this to my main contact Steve Thomson immediately.

Regards.

John Constant
jc/3fax116

CONFIDENTIAL

Plaintiff's Exhibit

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