

Tech Issues

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24 April 1990

To: John Constant  
 From: Nicolle Person  
 Cc: John Bromhead, Greg Ewald, Bradley Kerth, John Langford, Sue Magetta, Mike Shelton, Andy Wightman  
 Re: DR DOS SPRs

The following is summary of Tech Support and GPOS Marketing review of the SPR list. Many of the SPRs from the EDC do not have clear descriptions so we could not evaluate their importance. Our fax was illegible in parts so I have included the date and customer as a cross reference in case the SPR numbers were misread.

Top Priority

Backup Issues

SPR#	Date	Customer	
106293	01/11/89	DRI	Open drive door crash
116300	23/2/90	Europe	Crash w/ unformat disk
356813	19/01/90	DRI	Disk problems cause crash
706697	25/07/89	Magic	Tape Backup - Test with B2
706293	27/12/89	DRI	If disk not empty BACKUP fails

Errata

116143	13/02/90	Europe	DESQVIEW
116217	22/03/90	Europe	LOTUS 1-2-3 3.0
116218	26/03/90	Europe	VCPI
195912	27/03/90	Megatech	BITRIEVE
216221	20/03/90	Europe	Norton 3 fail
216232	28/03/90	Qubie	Cache & Mouse
216238	05/04/90	Europe	LIM Frame & Lotus 1-2-3 - Pilot error?
252106	23/02/90	EDC	PC TOOLS
252111	26/03/90	Europe	CACHE & GEN
278004	09/03/90	DRI	GEM/WINDOWS

Utility Problems

116245	05/04/90	Europe	BDOS.SYS Improvement
167548	15/08/89	Europe	Mode C080 Option
167572	20/10/89	Europe	Leap Year
168051	19/01/90	Interquadr	LAPLINK
168052	19/01/90	Interquadr	COPY
168054	29/01/90	DRI	Password on Windows DIR - address in doc.
216056	27/12/89	Interquadr	SID86 file overlap - see quick fix

EXHIBIT  
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Plaintiff's Exhibit  
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Comes V. Microsoft

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216103	01/02/90	Europe	SUBST Drive DIR Display
216157	28/02/90	Europe	FORMAT System File Space prob
216158	23/02/90	Europe	FDISK Request Floppy (does it then format floppy or hard drive)
216170	09/03/90	Europe	C**D** Reports Errors (fax prob)
216175	09/03/90	Europe	Multiple Desktop Load - see quick fix
216192	14/03/90	Europe	CLS & ANSI.SYS
216203	14/03/90	Megatech	BILOAD report results
216250	01/04/90	Europe	HIDOS & SYS55
216251	04/04/90	Europe	HIDOS & CACHE
216266	05/04/90	Europe	HIDOS & Lotus 1-2-3
216294	09/03/90	EDC	CHKDSK & Bad Sectors
252004	21/02/90	EDC	INSTALL Hangs after DISKCOPY
270091	22/01/90	EDC	CHKDSK & Drives with >32 DIR Levels See what MS-DOS does and do same
273721	16/03/90	Leicester	FORMAT gives bad sectors
619010	23/02/90	DRI	SYS.COM & INT21/44
706919	02/12/89	DRI	DISKCOMP Error Prevents Disk Access
706424	14/03/90	DRI	FCBS Statement in CONFIG.SYS

Network Problems

196240	16/08/89	ASI, 8 Ave	Topware error
216167	06/03/90	Europe	3COM & COMMAND.COM
216216	03/04/90	Europe	Install 3COM with SHARE
252346	05/04/90	Qubie	Novell Remote Boot
619009	23/02/90	DRI	Int 20 - Test WITH B2
706280	14/03/90	Bankers	Print Spool Close 3COM

Hardware

116060	27/12/89	Europe	225MB Drive Explain if not fixable
123863	01/02/90	DRI	>300 files in subdirectory
157914	20/11/89	Qubie	WD1007
196244	29/08/89	DRI	Data Pac
196245	29/08/89	DRI	Data Pac
216145	13/02/90	Europe	Floppy Access with VDISK
216223	20/03/90	Europe	CNTRL + ESC Problems on Keyb
216239	04/04/90	Europe	Hercules Video Corrupted
706420	14/03/90	DRI	SYS.COM & Removeable Media

Software

167549	06/08/89	Europe	WordPerfect & Style Sheet & TSR
168111	23/03/90	DRI	TURBOBASIC Crash

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It is our understanding that Leopard has remedied these problems. Please let me know if any of these SPRs have not been fixed.

106057	14/03/90	DRI	No boot on SVC 416
106043	05/04/90	DRI	LOADSYS from command line
158078	23/08/89	DRI	Password on screen
229427	20/05/90	S Rue	IBM Names
238744	16/08/89	Cashwise	Archive Utility PKUNZIP
706057	14/03/90	DRI	Boot on SVC 486
706267	01/12/89	Scanlon	Format Range
706268	01/12/89	DRI	Editor Temp Files
706920	01/12/89	DRI	Format Floppy

Please provide more information as indicated

168483	01/11/89	Europe	VDISK Installed Verify w/ B2
195661	28/09/89	Microwrite	COMPARE Check response under MS-DOS & do the same
195669	28/02/89	Microwrite	PRINT W/Frame in uppercase - Verify with B2
210011	23/08/89	EOC	Type File 12x slower - VERIFY
216067	29/01/90	Europe	WORDSTAR won't save in larger IFA - VERIFY
216141	28/02/90	Europe	FASTOPEN - Address in Doc.
216158	23/02/90	Europe	FDISK - Does it format floppy or drive after it requests diskette?
216170	09/03/90	Europe	garbled fax
216187	20/03/90	Europe	Determine limit to MS DOS subdir support and provide warning in doc for that limitation
216204	24/03/90	Megatech	HIMEM/BITRIEVE - VERIFY
216215	26/03/90	Europe	QEMM.SYS
216258	05/04/90	Europe	EMMS86, LIMFRAME, 1-2-3 Pilot Error?
223826	10/11/89	DRI	... /O on Floppy 6 min to run VERIFY
226173	09/03/90	Europe	Mike update
236608	23/08/89	EOC	Clock on Amstrad 1512/1640 VERIFY
239245	23/08/89	Phason	Floppy controller - verify w/ B2
252124	05/04/90	Megatech	Cache Expanded - or Extended Memory - handle in doc?
706087	05/04/90	DRI	AltQ option Bfor Desktop - determine time required to implement this. If fix would delay the product, must include COPY >PRN poor msg - check w/ B2
706435	22/03/90	DRI	Slow Disk Access - Test with B2
706438	05/04/90	New York	ReName Slow Retest B2
706720	04/07/89	DRI	Can't print from Appl.
706921	03/04/90	Kaypro	Determine appl. & check with B2

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~~Internal Release~~

Regenerated Quick Files

167680	16/08/89	EDC	TREE Invalid path message - give better error message - invalid parameters
168054	29/01/90	DRI	Directory Password on Windows - doc should address
216175	09/03/90	Europe	Desktop Infinite load - give a warning message to allow user option of loading again "Shell already loaded. Type exit to return to shell. Type Desktop to load shell again."
216227	26/03/90	Europe	SID Selp - insert a pause
706282	14/03/90	Banker's	Doc should specify requirements to load SHARE for access to 3Com

Key Items for Next Release

706065	09/03/90	DRI	Password misc.
705066	14/03/90	DRI	Password sequence
706087	05/04/90	DRI	ALTQ for Desktop
706437	26/03/90	Softwise	FAT Table - IMPORTANT

Double Check

These are items we think are fixed - but want a recheck just in case.

216196	14/03/90	Europe	Password utility shows password
356713	22/11/98	Lewis	AUTOCAD

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