Q1 / Q2 Goals

01:

Design Wins:

Increase MS-DOS penetration on naked systems,

No DRI defections, Extend per processor licenses to 3 years

- Focus on Samsung, TC Accounts

Establish MS-DOS/M as KK standard / hold back PC-DOS/V

Sucessful H-MS-DOS v5.0 launch, bundles

Increase Windows product penetration

Focus on NEC - MS-DOS/Win pre-install systems

Increase Win pre-install bundles

Gain comitment for WFP from KK and CH OEMs

Hold WFP seminars

NEC, Sanyo, Epson, Samsung, Wacom, Hyundai, Trigem

OS/2 ---> NT Migration - KK Focus

Q2:

MS-DOS:

No lost design wins - DRI

Increase MS-DOS penetration on naked systems

US - Launch EZ Distribution plan MS

No DRI defections, Extend per processor licenses to 3 years

CH OEMsincrease MS-DOS v5.0, 100% of shipments

Windows:

H-Windows pre-installed by all CH suppliers Increase pre-Install bundles, per system on all 386

WFP Commitment from Samsung, Trigem, Hyundai

Revenue:

Beat Budget by 10%

Increase \$\$'s per system

Sign 6 new EBU license agreements

Account Penetration:

US New Business group re-org to provide better customer service/sales Inprove KK customer service - hire and train 3 new account managers

Complete MS systems strategy update with all major accounts (Q1)

Product Seminars:

Pen Windows - KK and CH,

MultiMedia - TC and CH,

NT - TC and KK

AM Training:

Complete FY93 Revenue Forecast, including system training

HIGHLY CONFIDENTIAL

MSC 008001251 CONFIDENTIAL



ROM MS-DOS, Windows v3.1, MultiMedia Training for FE Account managers Complete 4 days of Sales Training for US New Business group

Q2:

DesignWins:

MS-DOS:

No lost design wins - DRI
Increase MS-DOS penetration on naked systems
US - Launch EZ Distribution plan MS
No DRI defections, Extend per processor licenses to 3 years
CH OEMsIncrease MS-DOS v5.0, 100% of shipments

Windows:

H-Windows pre-installed Increase pre-install bundles

WFP Commitment from Samsung, Trigem, Hyundai

Revenue:

Sign 6 new EBU license agreements Beat Budget by 10% Increase \$\$'s per system

Account Penetration:

Complete 4 days of Sales training for US New Business group Provide better customer service Inprove KK customer service - hire and train 3 new account managers

> HIGHLY CONFIDENTIAL

MSC 008001252 CONFIDENTIAL

Q1/Q2 Goals:

No Lost Design Wins / Increase MS-DOS and Windows Penetration / extend Term

Windows, Windows / Windows NT

Beat budget by at least 10%

Be Agressive and opportunistic on Applications bundles

HIGHLY CONFIDENTIAL

MSC 008001253 CONFIDENTIAL