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From: Bill Mangum
To: David Raissipour (Exchange)
Date: 9/30/97 2:19PM
Subject: Outlook intergration questions

David

It has been a while since we have talked and I wanted to get an update from you on a couple of questions. GroupWise continues to do well and we have a number of customers that would like us to support the Outlook client in addition to our robust GroupWise client.

We have had some difficulty finding what calls are used by Outlook to access information for mail calendar and tasks. At one point you had indicated that there was going to be a document that would help work through those issues and document those calls very well. Did that document ever get published? Would it be possible to get a copy of it?

There are also some recent articles that mention the POP3 and IMAP4 support within the upcoming release of the Outlook product. Does that mean it will handle those protocols in addition to the MAPI calls that it now makes? Does that mean that the MAPI is not going to be supported in the next release or is being phased out?

What help can you offer us on supporting the current Outlook and future version of this application?

Thank you again and feel free to call me directly to discuss any of these questions. phone 801-222-3954.

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