



CONFIDENTIAL

**From:** John Gailey  
**To:** Eldon Greenwood, Rob Steele  
**Date:** 4/16/97 9:08AM  
**Subject:** Re: Status of MAPI32, Outlook, and 5.1

Outlook will not run properly on top of us because of currently unknown MAPI calls/parameters. We have asked Microsoft for assistance in getting this to work. Microsoft has replied that they are using standard MAPI calls but at a much deeper level, and in fact admitted that they have not found any MAPI providers which do support Outlook. We still do not have a solution but would like to get it resolved for Jolt.

- John Gailey

>>> Eldon Greenwood 4/15/97 6:54 PM >>>

I might have been a little presumptuous in the reply I just sent to Brian Prentice. I'm assuming we took care of the MAPI issue that caused Outlook not to run on GroupWise as an e-mail client. If I was incorrect, could you please correct me <g>... and let me know what our current plans are. In my opinion, from a marketing perspective, as long as we can support Outlook as an e-mail only client then we can deflect customer demand for additional integration back to Microsoft as a request that they publish their API.

Thanks, Eldon