

PLAINTIFF'S
EXHIBIT
tabbies
1237
Comes v. Microsoft

WinVer: 3.10.0103.c
Product: Drivers
Area: HPPCL5A
AppName: TurboTax
Origin: Internal
Assign To: EricBi
Reported By: Tessa

Problem Statement:
Turbo Tax for Windows has fonts which are downloaded to the HP printers to print the tax forms correctly. Most of the fonts downloaded are HELV of different sizes, the others are FUTURA. Under Win3.1, and using the HP LaserJet IIID, you do not get the correct fonts used when printing.

If you print from Win 3.1, the print out is using larger fonts than are used under Win30 and there are a number of instances of text being overlapped. If True Type is turned off, the lines (not text) that define the form and the text that you enter is there, BUT the text that is part of the form is missing (i.e. the instructions, field descriptions and section titles are not there). Since this app downloads its own soft fonts (you have to install them via the font installer) for the HP printers, T2 should not affect the output.

Using the HP IIP printer, turning T2 on and off makes no difference AND the printing is correct.

Using the HP IIP printer and printing to the HP IIID gives correct output.

As a side note: All printing to these printers needs to be at 75 DPI to work at all (this is according to the documents).

Configuration: Independent — except for printer driver and T2 state.

From: Joseph Krawczak
To: Brad Silverberg
Cc: Richard Tong
Subject: RE: os/2
Date: Monday, February 24, 1992 11:22am

I'm thinking the same thing. I'm going to try to move more of my launch duties over to jonro, so my time is more dedicated to os/2 attack. It's been frustrating not having enough time to do as much as we want. We are moving JonK over starting today, so this should give us more bandwidth. In March, our goals will be:

test, troll for os/2 issues and compile a master list
finish and roll out os/2 competitive materials
weekly call downs of press
get the test script done for nstl test

Rich, lets review this plan Tues am.

Joe

>From bradsi Mon Feb 24 10:52:33 1992
To: josephk
Cc: richt
Subject: os/2

X-MSMail-MailClass: IPM.Microsoft Mail.Note
X-MSMail-Priority: 0002
X-MSMail-Message-ID: F53536A2
X-MSMail-Conversation-ID: F53536A2
Date: Mon Feb 24 1992 10:48:23

joe,

i'm not sure of all the things you're working on now, but i'd like to have to focus almost exclusively on os/2 for now, along with the 3.1 whitepapers (esp reviewers guide). gathering the data, putting together the plan to communicate it, and execute.

it's a critical part of our strategy
thanks

MS7082120
CONFIDENTIAL

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5-1001
FENGAD-Report, N. J.

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1237

Gordon v. Microsoft

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