

CONFIDENTIAL

From davidcol Mon Feb 10 08:51:29 1992
To: bradsi
Subject: message
Date: Mon Feb 10 08:51:29 1992

A kind-gental message in setup would probably not offend anyone and probably won't get the press up in arms, but I don't think it serves much of a warning. Billp made an excellent point, what is the guy suppose to do?

With a TSR, the solution is to just remove it. With DR-DOS, or any others, I doubt the user is in a position of changing. He will no doubt continue to install. When he finds problems, he will call PSS, with or without a message. I think our biggest exposure is PSS. We will get a lot of calls from Dr DOS users. Perhaps a message in the phone system for Windows. It would say something like "if you are not using MS-DOS or an OEM version of MS-DOS, then press ##". Then we give them the message.

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EXH 21 DATE 2/13/02
WITNESS Silverberg
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