

Anxiously awaiting your answer and comments...

I will include this in tomorrow's report if you like.
Thanks

From davidcol Fri Jan 17 08:31:49 1992
To: bradsi
Cc: andyhi w-clair
Subject: DR DOS response
Date: Thu Mar 18 11:11:34 PDT 1993

Date: Fri Jan 17 08:31:12 1992

bradsi, it's time to set the wheels in motion on this. I have
a feeling the meat is in the water.....

Here's the response I'd like to post:

Windows 3.1 is designed and tested only on MS-DOS and OEM versions of MS-DOS version 3.1 and higher. Running Windows on an operating system other than MS-DOS will cause unpredictable results.

So that our Windows customers are fully aware of the hazards of running Windows on a non-supported operating system, Windows detects for the presence of MS-DOS and warns the user if it is not found. The final beta includes this detection code and the non-fatal error message you are seeing. The final product will contain a more complete warning message, and as with the final beta, the user will be allowed to continue using Windows.

Our goal here is to help the user get Windows up and running in a stable environment. As you may have noticed, Windows 3.1 also warns the user about incompatible TSRs.

> From andyhi Fri Jan 17 08:04:48 1992
To: davidcol
Subject: RE: DRDOS 6 response
Date: Fri Jan 17 08:04:02 PDT 1992

David-

Here's the first time a tester has outright asked us this question. How do we respond?

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> From mattsk Fri Jan 17 07:12:08 1992
To: andyhi
Subject: DRDOS 6 response

Date: Fri Jan 17 07:09:17 PDT 1992

Andy,
This is the question I received after asking for a boot disk from David.
He is getting the 'Non-fatal errors' from smartdrive and windows.

-Matthew

#: 52 S0/CompuServe Mail
15-Jan-92 19:49

Sb: error message

Fm: David Wohlferd-Pinnacle [72600,137]

To: Matthew Skinner 70641,3150

After your message, I took some time to work on the problem a little. I
can make the problem go away if I boot from a floppy with compaq dos ver
3.31. My regular operating system is DRDOS 6.0. Is there an
incompatibility between DRDOS and Windows?

dw

From noladr Fri Jan 17 10:57:59 1992

To: andyhi bradsi davidcol

Cc: w-clairl

Subject: RE: DR DOS response

Date: Thu Mar 18 11:11:34 PDT 1993

Date: Fri Jan 17 10:54:30 PDT 1992

I would prefer something like:

Our goal here is to help the user get Windows up and running in a stable environment.
As you may have noticed, Windows 3.1 also warns the user about TSRs, drivers and
other programs that may result in problems when run with Windows.

> From andyhi Fri Jan 17 08:47:38 1992
To: bradsi davidcol noladr
Cc: w-clairl
Subject: RE: DR DOS response

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Date: Fri Jan 17 08:47:04 PDT 1992

Check w/ noladr on the "incompatible TSR" wording in the response. I

know she spent considerable time w/ legal on this and I don't think she uses the term "incompatible".

> From davidcol Fri Jan 17 08:31:49 1992

To: bradsi

Cc: andyhi w-clair

Subject: DR DOS response

Date: Fri Jan 17 08:31:12 1992

bradsi, it's time to set the wheels in motion on this. I have a feeling the meat is in the water.....

Here's the response I'd like to post:

Windows 3.1 is designed and tested only on MS-DOS and OEM versions of MS-DOS version 3.1 and higher. Running Windows on an operating system other than MS-DOS will cause unpredictable results.

So that our Windows customers are fully aware of the hazards of running Windows on a non-supported operating system, Windows detects for the presence of MS-DOS and warns the user if it is not found. The final beta includes this detection code and the non-fatal error message you are seeing. The final product will contain a more complete warning message, and as with the final beta, the user will be allowed to continue using Windows.

Our goal here is to help the user get Windows up and running in a stable environment. As you may have noticed, Windows 3.1 also warns the user about incompatible TSRs.

> From andyhi Fri Jan 17 08:04:48 1992

To: davidcol

Subject: RE: DRDOS 6 response

Date: Fri Jan 17 08:04:02 PDT 1992

David-

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| Here's the first time a tester has outright asked us this question. How
| do we respond?

| > From mattak Fri Jan 17 07:12:08 1992
| To: andyhi
| Subject: DRDOS 6 response

| Date: Fri Jan 17 07:09:17 PDT 1992

| Andy,
| This is the question I received after asking for a boot disk from | David.
| He is getting the 'Non-fatal errors' from smartdrive and windows. | |
| -Mathew

| #: 52 S0/CompuServe Mail
| 15-Jan-92 19:49
| Sb: error message
| Fm: David Wohlferd-Pinnacle
| [72600,137] | | To: Matthew Skinner
| 70641,3150 | |

| | After your message, I took some time to work on the problem a little.
| | I
| | can make the problem go away if I boot from a floppy with compaq dos
| | ver
| | 3.31. My regular operating system is DRDOS 6.0. Is there an | |
| incompatibility between DRDOS and Windows?
| |
| | dw

From davidcol Sat Jan 25 13:40:34 1992
To: andyhi
Subject: FW: DR DOS response
Date: Thu Mar 18 11:11:35 PDT 1993

Date: Sat Jan 25 13:40:14 1992

No, bradsi put it on hold until I figure out some better text for the message in the
product. We want to have words that make it look more like Win and MS-DOS
are part of the same OS.

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