From mikemap Fri Feb 15 15:15:22 1991

To: mikehal

Cc: exstaff

Subject: Top ten Objectives Date: Fri Feb 15 15:24:57 PDT 1991

Date: Fri Feb 15 15:13:08 1991

Top ten Objectives

When one creates a small number of objectives there is a tendency to combine several into one. I am guilty. The following are my top ten in priority sequence.

- 1. Gain / retain leadership positions (1st or 2nd; at least 1st half of the time) for all application categories we compete in on all popular platforms (any platform with 5% or greater market share of desktop sales) in all countries / markets.
- 2. Retain leadership in the operating systems market for all desktop systems.
- Develop management skills and grow employee job skills so that most all future positions are filled from within the company.
- 4. While maintaining our strength in current distribution, support, and services, take an aggressive leadership role in defining / changing these structures to support IAYF users. Be the agent of change in defining and implementing new distribution techniques and channels, service and support methods.
- 5. Pick a reasonable number of long term key strategic partners and insure that we develop win - win strategies to complement the relationships.
- 6. As we grow, do all possible to maintain the Microsoft culture.
- 7. Improve development processes to achieve concurrent announcement and shipment of products to all major countries and to all other chosen markets within 90 days.
- 8. Create the atmosphere and benefit structure that will retain employees for the long term.
- 9. Develop a more customer focused approach to strategies and product plans.
- 10. Improve our ability to develop and bring into Microsoft new technologies and products.

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